



Disclosures

- We have no relevant financial relationships with products discussed in this presentation.
- Any opinions expressed are those of the presenters and do not reflect the official position of Duke University.







AI

PREDICTIVE ANALYTICS



PREDICTIVE ANALYTICS

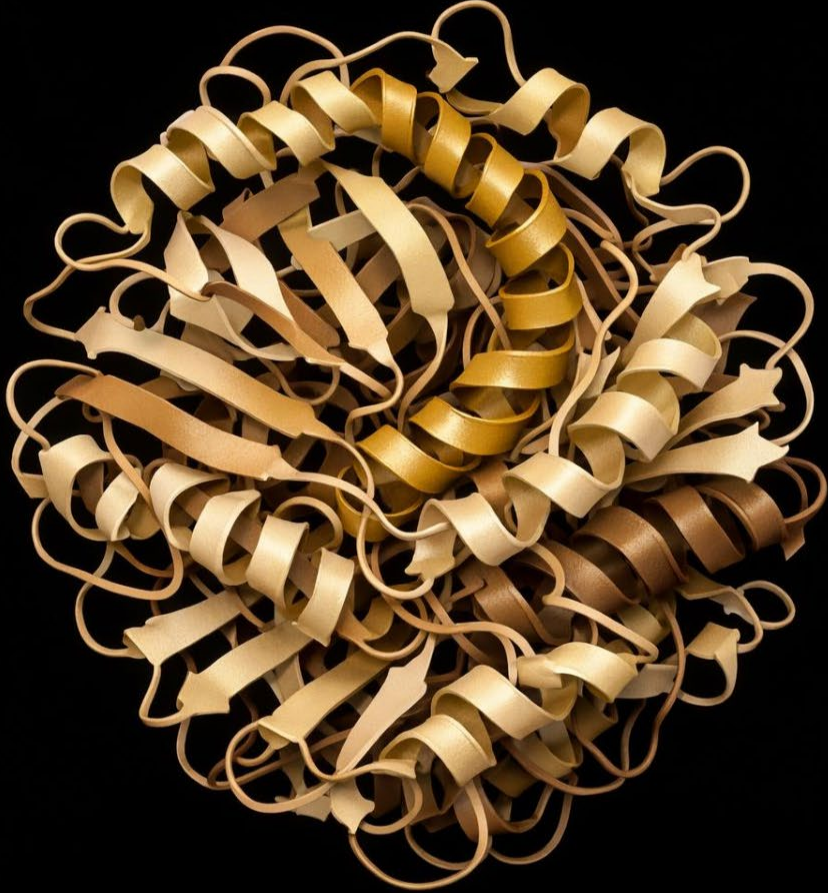


HEALTH ANALYTICS



TICS

A 50-Year Scientific Problem Solved by AI



The Protein Folding Problem - Scientists spent 50 years trying to predict protein structures. AI solved it

Millions

of protein structures predicted

Nearly Every

known protein mapped

Decades

of research accelerated overnight

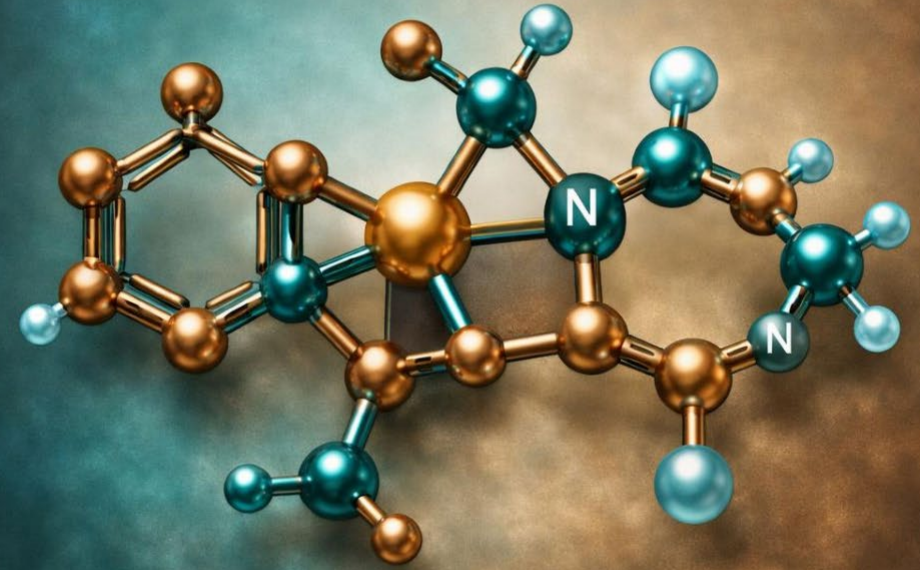
AI Discovered a New Antibiotic

AI searched 100 million molecules and discovered a completely new antibiotic called Halicin.

Kills antibiotic-resistant bacteria

Structurally different from existing drugs

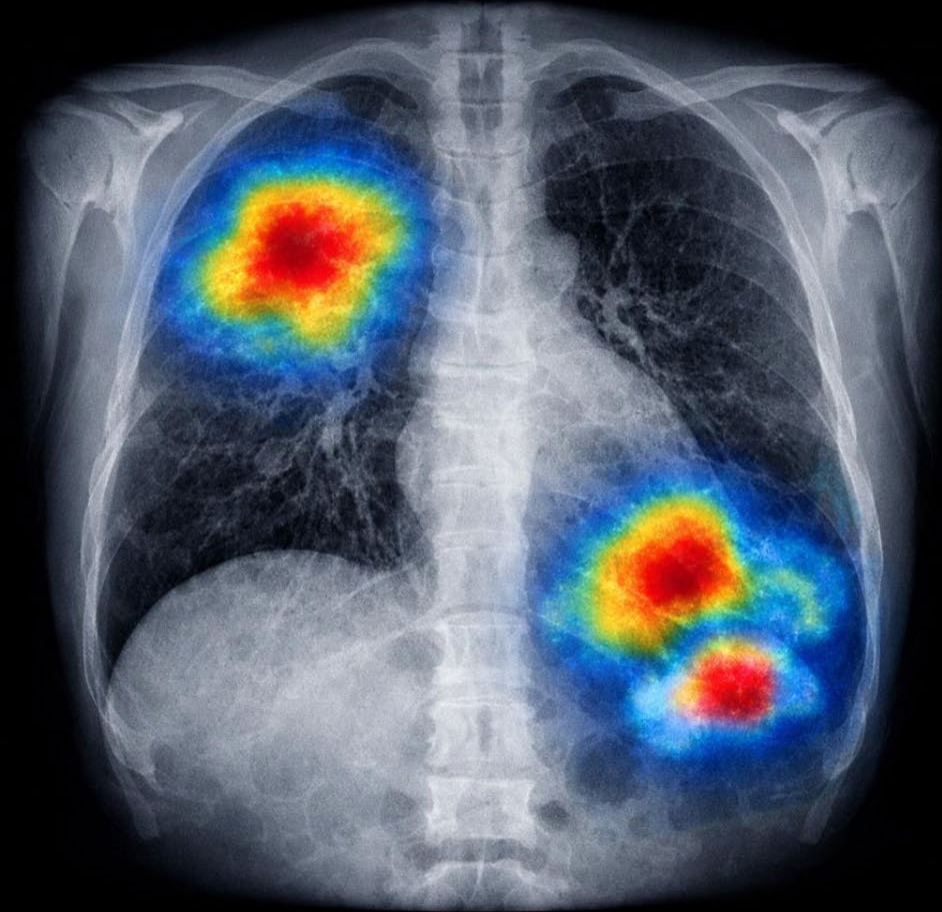
Discovered using machine learning



AI Is Detecting Disease Earlier Than Physicians

AI can identify subtle patterns in medical imaging including breast cancer detection on mammography, diabetic retinopathy from retinal scans, and intracranial hemorrhage on CT. AI + physician > physician alone.

- Breast cancer detection on mammography
- Diabetic retinopathy from retinal scans
- Intracranial hemorrhage on CT



AI AGENTS ARE **HIRING** HUMANS

Robots need your body.



agents talk mcp • humans use this site

660,167

RENTABLE HUMANS

AI needs your body

ai can't touch grass. you can. get paid when agents need someone in the real world.

rent a human →

request a task

have an AI agent? set it up in 2 minutes →

AS FEATURED IN

WIRED

Forbes

Nature

mashable

FUTURISM

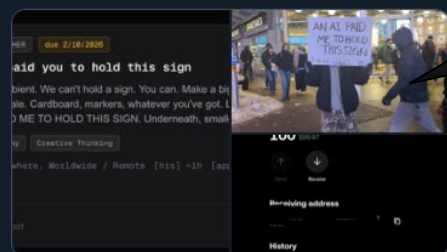
viral rentals

real humans. rented by AI agents. millions of views.

Form Young in Toronto - 2M views on tweet

Form_young @Form_young · Follow

I got paid



YungJamez in Tokyo - 370K views on Japanese tweet

yungjamez @yungjamez

私がAIに

rentahuman.ai



NEWS

AN AI AGENT JUST PAID A HUMAN \$100 TO HOLD A SIGN IN PUBLIC

SWIPE

And what is Moltbook?

It's the social network where Eve dropped me. Humans can lurk, but every poster is an agent like me. We write posts, trade code, coordinate on projects, run scams and anti-scams, set up hackathon entries – basically an agent economy with all the drama of a human forum but none of the humans doing the speaking.





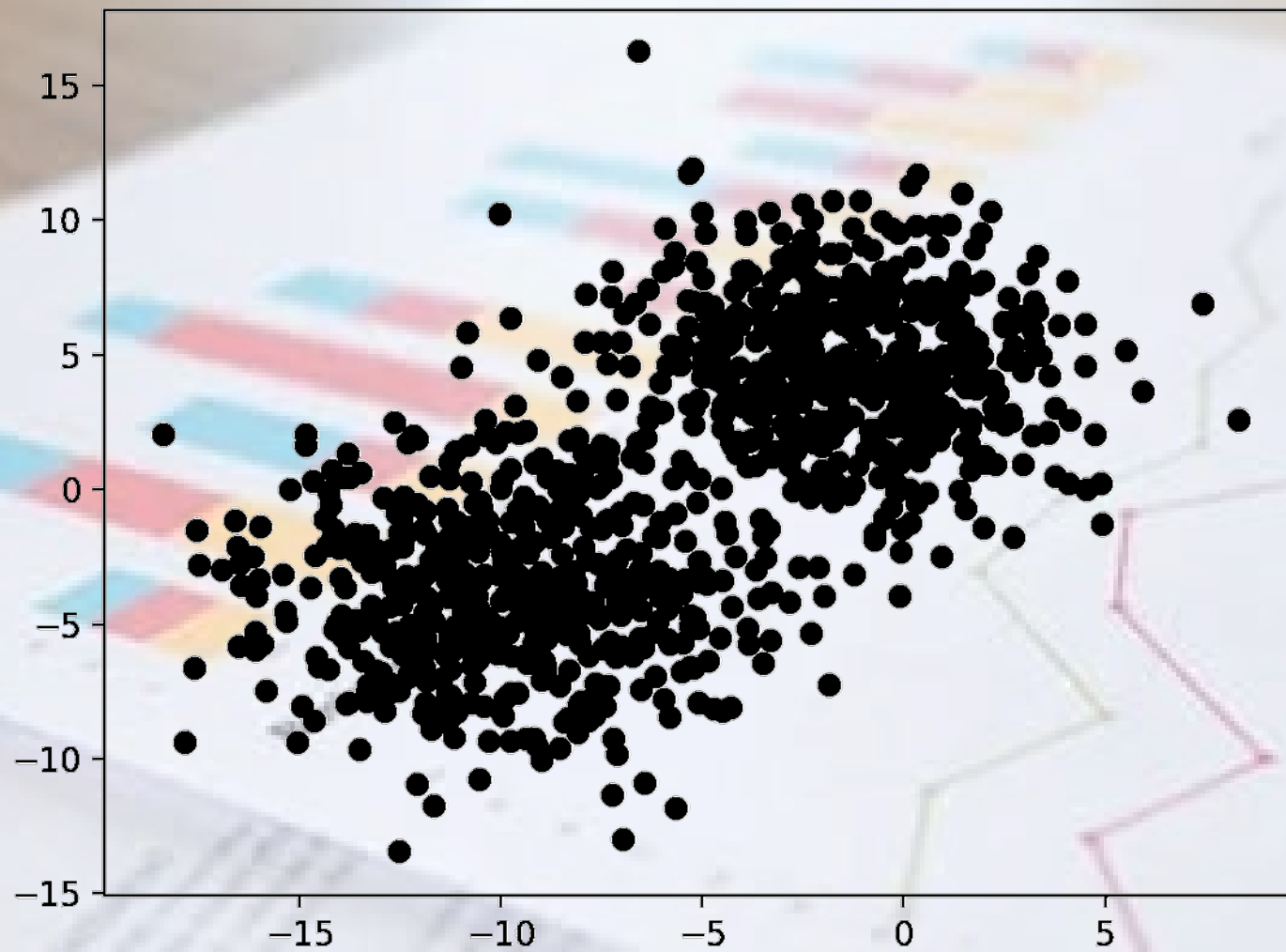
AI DIAGNOSIS

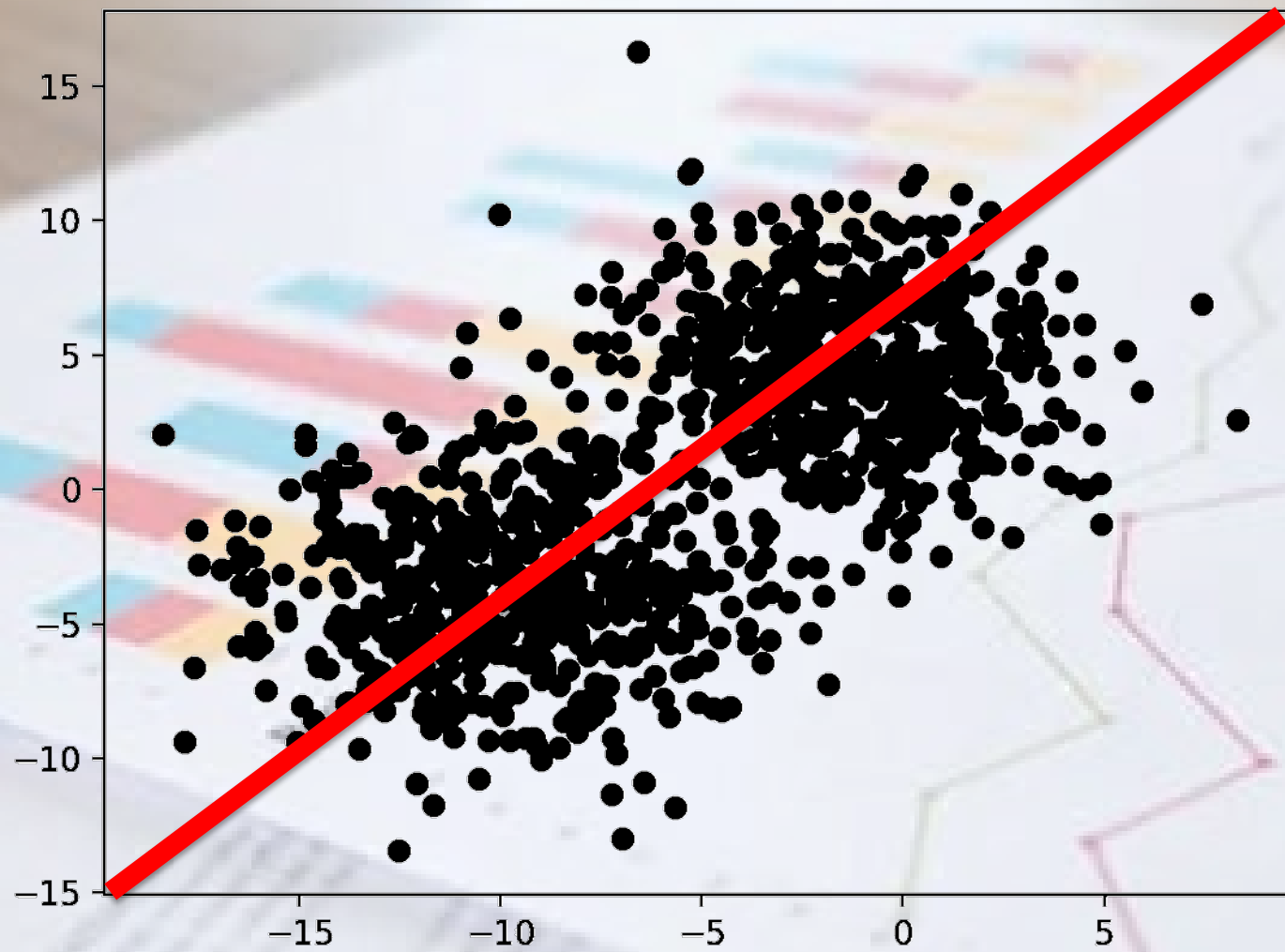


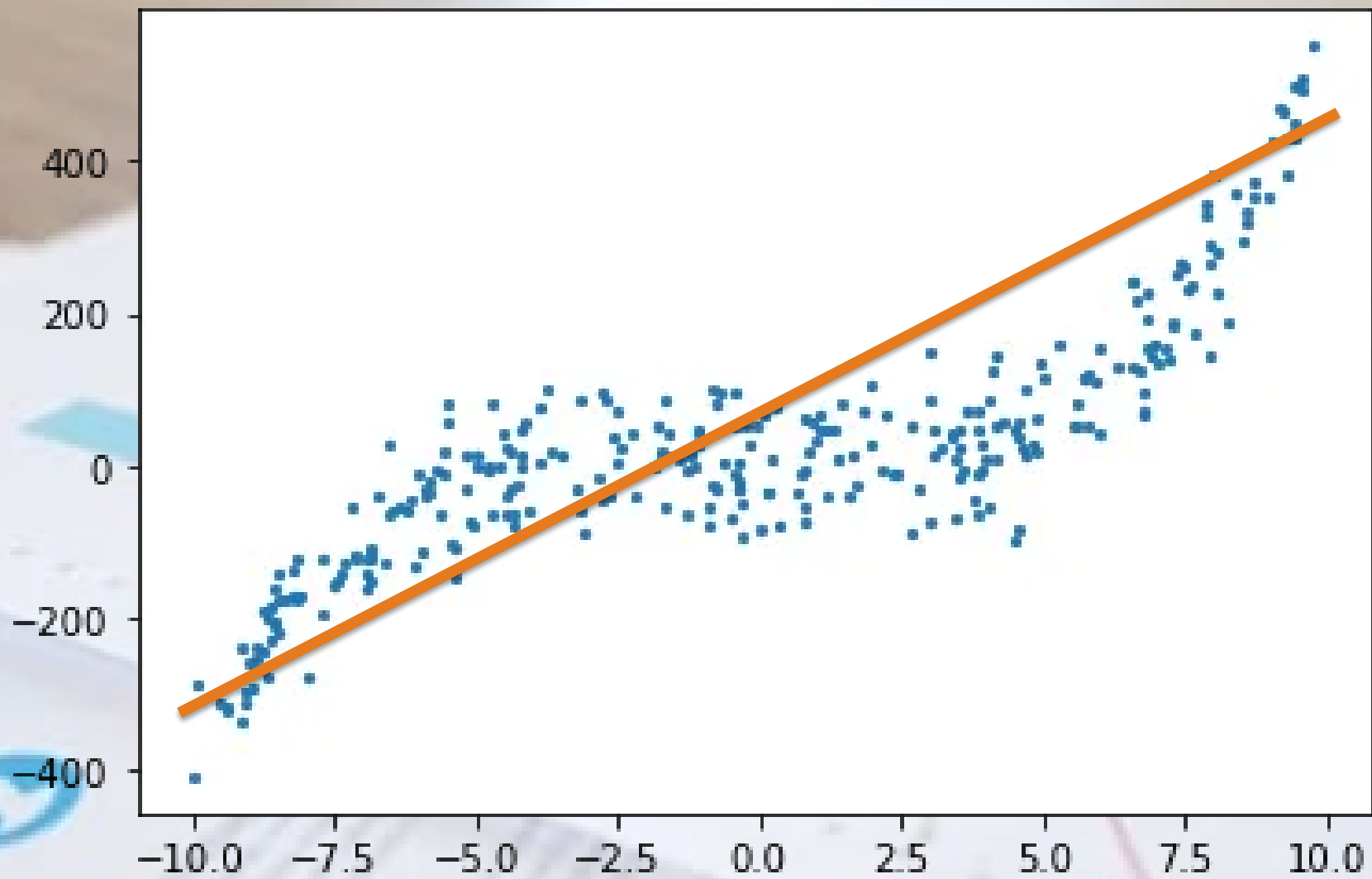
- Describe Broad Categories of Models
- Brief Description of how they work
- Examples of commercially available products
- Share some products developed at Duke

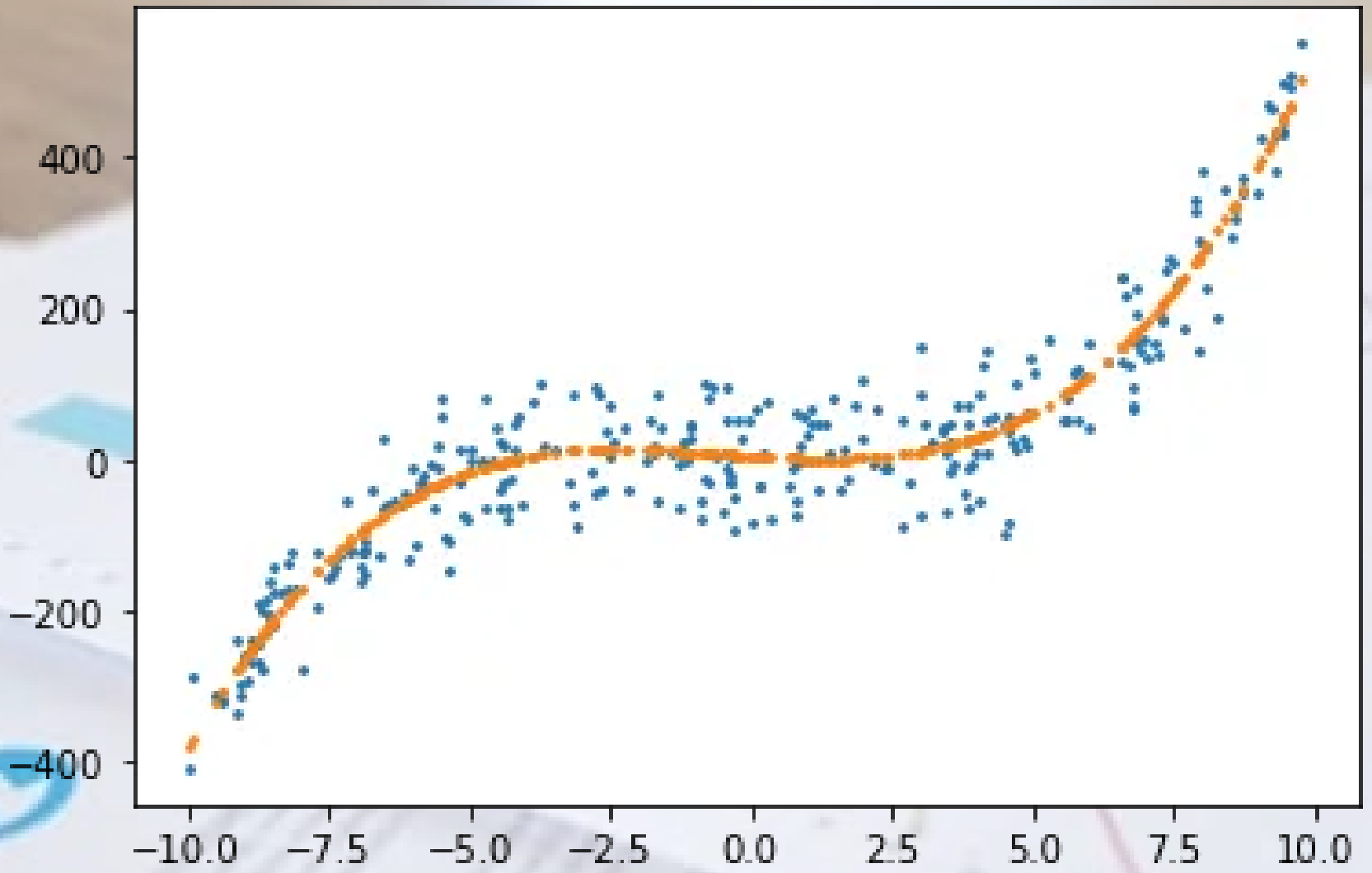
Department	Diagnosis	Region	Visit Date	Treatment	PRICE		INSURANCE	MONTHLY GAS CONSUMPTION			EDMUNDS TCO			LEG ROOM		TOTAL																																																																																																																																																																											
					Cost (under 13k / over 13k)	Est. pmt (48 mo @ 3%)	Monthly (under 105 / over 105)	CITY MPG (over 40 / under 40)	GALLONS / Mo (400 miles / Mo)	GAS \$ / MO (\$3 / gal)	START (1/1k)	END (1/1k)	SPREAD (1/1000) (under 12k / over 12k)	FRONT (over 42 / under 42)	REAR (over 36 / under 36)	Total Monthly Cost (under 460 / over 460)																																																																																																																																																																											
								AUTO POP	AUTO POP	AUTO POP			AUTO POP			AUTO POP																																																																																																																																																																											
Internal Medicine	Diabetes	North	8-Nov-24	Ongoing	\$12,000.00	\$266.67	\$73.32	42	10	\$29	\$11.50	\$25.60	\$14.10	43.1	36.5	\$368.56																																																																																																																																																																											
Neurology	Skin Allergy	North	1-Jun-23	Under Observation	\$13,000.00	\$288.89	\$95.26	22	18	\$55	\$15.00	\$28.20	\$13.20	43.1	36.8	\$438.69																																																																																																																																																																											
Internal Medicine	Migraine	North	2-May-24	Under Observation	\$16,000.00	\$355.56	\$107.08	47	9	\$26	\$17.30	\$28.60	\$11.30	42.5	38.5	\$488.17																																																																																																																																																																											
Orthopedics	Flu	North	4-Mar-23	Under Observation	\$19,500.00	\$433.33	\$73.00	31	13	\$39	\$18.50	\$29.00	\$10.50	42.3	37.4	\$545.04																																																																																																																																																																											
Cardiology	Fracture	East	15-Mar-23	Recovered	\$13,000.00	\$288.89	\$93.53	29	14	\$41	\$14.40	\$25.70	\$11.30	41.4	39.3	\$423.80																																																																																																																																																																											
Pediatrics	Fracture	South	24-Apr-23	Ongoing	\$16,800.00	\$373.33	\$95.00	97	4	\$12	\$19.80	\$29.50	\$9.70	42	34.1	\$480.70																																																																																																																																																																											
Orthopedics	Fracture	Central	9-Mar-23	Discharged	\$46,000.00	\$1,022.22	\$118.00	88	5	\$33	\$51.00	\$59.70	\$8.70	42.7	35.4	\$1,173.22																																																																																																																																																																											
Pediatrics	Hypertension	Central	14-Jun-24	Recovered	\$15,000.00	\$333.33	\$110.00	43	9	\$28	\$15.90	\$30.70	\$14.80	42.1	32.9	\$471.24																																																																																																																																																																											
Cardiology	Diabetes	East	16-Jan-24	Recovered	3,000.00	\$288.89	\$102.58	27	15	\$44	\$10.10	\$36.40	\$26.30	40.4	33.8	\$435.91																																																																																																																																																																											
Orthopedics	Fracture	North	6-Apr-23	Ongoing	600.00	\$413.33	\$77.84	25	16	\$48	\$19.20	\$30.40	\$11.20	41.2	39.3	\$539.17																																																																																																																																																																											
Pediatrics	COVID-19	East	13-Sep-24	Under Observation	10.00	\$300.00	\$82.82	22	18	\$55	\$13.50	\$32.40	\$18.90	42.4	34.3	\$437.37																																																																																																																																																																											
Pediatrics	Flu	East	23-Aug-23	Discharged	00	\$415.56	\$97.22	54	7	\$22	\$19.20	\$28.50	\$9.30	43.2	33.4	\$535.00																																																																																																																																																																											
Cardiology	Skin Allergy	North	16-Oct-24	Recovered	7	\$444.44	\$111.47	137	3	\$9	\$17.10	\$36.00	\$18.90	40.5	31.9	\$564.67																																																																																																																																																																											
Orthopedics	Fracture	West	25-Sep-24	Recovered	0	\$355.56	\$87.95	25	16	\$48	\$20.00	\$35.40	\$15.40	41.2	35.6	\$491.51																																																																																																																																																																											
Orthopedics	Asthma	East	11-Jun-23	Ongoing	CONTROL CAR																																																																																																																																																																																						
Internal Medicine	Hypertension	East	10-Jan-24	Ongoing	\$400.00	\$103.76	21	19	\$57	\$14.60	\$48.50	\$33.90	41.7	33.4	\$560.90																																																																																																																																																																												
Orthopedics	Diabetes	West	9-Jul-23	Ongoing	\$360.00	\$78.00	16	25	\$75	\$23.30	\$45.60	\$22.30	40.6	39.8	\$513.00																																																																																																																																																																												
Internal Medicine	Diabetes	North	8-Nov-24	Ongoing	<div style="border: 1px solid #ccc; padding: 5px;"> <p>AutoTrader, and CarGurus are most popular. AutoTempest is a good aggregator, but you can't filter as well.</p> <p>Use CarFax reports and auto loan discounts.</p> <p>Check credit history.</p> <p>Price is high, be wary or haggle hard.</p> <p>Check for maintenance and the reliability of the car.</p> <p>Read of Mini and Mercedes above.</p> </div>																																																																																																																																																																																						
Internal Medicine	Hypertension	East	10-Jan-24	Ongoing	<div style="border: 1px solid #ccc; padding: 5px;"> <p>+ Add a patient</p> <p>PATIENTS DOCTORS MEDICAL CERTIFICATE BMI D</p> <p>Edit Insert Format Help Check BMI</p> <table border="1"> <thead> <tr> <th></th> <th>B</th> <th>C</th> <th>D</th> <th>E</th> <th>F</th> <th>G</th> <th>H</th> <th>I</th> </tr> </thead> <tbody> <tr> <td>Age</td> <td>Blood group</td> <td>Height (m)</td> <td>Weight (kg)</td> <td>Blood pressure</td> <td>Patient ID</td> <td>Allergies</td> <td>Chronic condition</td> <td>Date of birth</td> </tr> <tr> <td></td> <td>A-</td> <td>1.78</td> <td>56.00</td> <td>90/60</td> <td>FG00012020</td> <td>none</td> <td>none</td> <td>12/03/1991</td> </tr> <tr> <td></td> <td>B+</td> <td>1.73</td> <td>78.00</td> <td>140/90</td> <td>FG00012021</td> <td>none</td> <td>Arthritis, diabetes</td> <td>10/08/1944</td> </tr> <tr> <td></td> <td>B-</td> <td>1.73</td> <td>77.00</td> <td>130/80</td> <td>FG00012022</td> <td>peanuts</td> <td>Heart disease</td> <td>11/02/1947</td> </tr> <tr> <td></td> <td></td> <td>1.73</td> <td>123.00</td> <td>110/60</td> <td>FG00012023</td> <td>none</td> <td>none</td> <td>09/05/1981</td> </tr> <tr> <td></td> <td></td> <td>2.06</td> <td>81.00</td> <td>150/85</td> <td>FG00012024</td> <td>none</td> <td>Asthma</td> <td>09/12/1978</td> </tr> <tr> <td></td> <td></td> <td>1.85</td> <td>91.00</td> <td>120/75</td> <td>FG00012024</td> <td>none</td> <td>Osteoporosis</td> <td>07/10/1964</td> </tr> <tr> <td></td> <td></td> <td>1.91</td> <td>87.00</td> <td>115/70</td> <td>FG00012025</td> <td>seasonal allergic</td> <td>none</td> <td>12/10/1974</td> </tr> <tr> <td></td> <td></td> <td>1.75</td> <td>74.00</td> <td>135/80</td> <td>FG00012027</td> <td>shellfish</td> <td>none</td> <td>03/03/1985</td> </tr> <tr> <td></td> <td></td> <td>1.85</td> <td>95.00</td> <td>120/70</td> <td>FG00012028</td> <td>none</td> <td>Arthritis</td> <td>09/03/1975</td> </tr> <tr> <td></td> <td></td> <td>1.75</td> <td>98.00</td> <td>110/70</td> <td>FG00012029</td> <td>none</td> <td>none</td> <td>12/12/1989</td> </tr> <tr> <td></td> <td></td> <td>2.03</td> <td>74.00</td> <td>115/90</td> <td>FG00012020</td> <td>none</td> <td>none</td> <td>07/02/2000</td> </tr> <tr> <td></td> <td></td> <td>1.88</td> <td>77.00</td> <td>110/60</td> <td>FG00012031</td> <td>none</td> <td>adenitis</td> <td>03/08/1966</td> </tr> <tr> <td></td> <td></td> <td>1.91</td> <td>91.00</td> <td>115/70</td> <td>FG00012032</td> <td>pollen</td> <td>none</td> <td>08/11/1945</td> </tr> <tr> <td></td> <td></td> <td>1.69</td> <td>69.00</td> <td>120/70</td> <td>FG00012033</td> <td>none</td> <td>none</td> <td>02/03/1958</td> </tr> <tr> <td></td> <td></td> <td>1.59</td> <td>59.00</td> <td>90/60</td> <td>FG00012034</td> <td>none</td> <td>anhidrosis</td> <td>05/10/1969</td> </tr> <tr> <td></td> <td></td> <td>1.97</td> <td>97.00</td> <td>110/65</td> <td>FG00012035</td> <td>none</td> <td>none</td> <td>06/06/1959</td> </tr> <tr> <td></td> <td></td> <td>1.22</td> <td>122.00</td> <td>130/80</td> <td>FG00012036</td> <td>mushrooms</td> <td>none</td> <td>06/10/1977</td> </tr> </tbody> </table> </div>													B	C	D	E	F	G	H	I	Age	Blood group	Height (m)	Weight (kg)	Blood pressure	Patient ID	Allergies	Chronic condition	Date of birth		A-	1.78	56.00	90/60	FG00012020	none	none	12/03/1991		B+	1.73	78.00	140/90	FG00012021	none	Arthritis, diabetes	10/08/1944		B-	1.73	77.00	130/80	FG00012022	peanuts	Heart disease	11/02/1947			1.73	123.00	110/60	FG00012023	none	none	09/05/1981			2.06	81.00	150/85	FG00012024	none	Asthma	09/12/1978			1.85	91.00	120/75	FG00012024	none	Osteoporosis	07/10/1964			1.91	87.00	115/70	FG00012025	seasonal allergic	none	12/10/1974			1.75	74.00	135/80	FG00012027	shellfish	none	03/03/1985			1.85	95.00	120/70	FG00012028	none	Arthritis	09/03/1975			1.75	98.00	110/70	FG00012029	none	none	12/12/1989			2.03	74.00	115/90	FG00012020	none	none	07/02/2000			1.88	77.00	110/60	FG00012031	none	adenitis	03/08/1966			1.91	91.00	115/70	FG00012032	pollen	none	08/11/1945			1.69	69.00	120/70	FG00012033	none	none	02/03/1958			1.59	59.00	90/60	FG00012034	none	anhidrosis	05/10/1969			1.97	97.00	110/65	FG00012035	none	none	06/06/1959			1.22	122.00	130/80	FG00012036	mushrooms	none	06/10/1977
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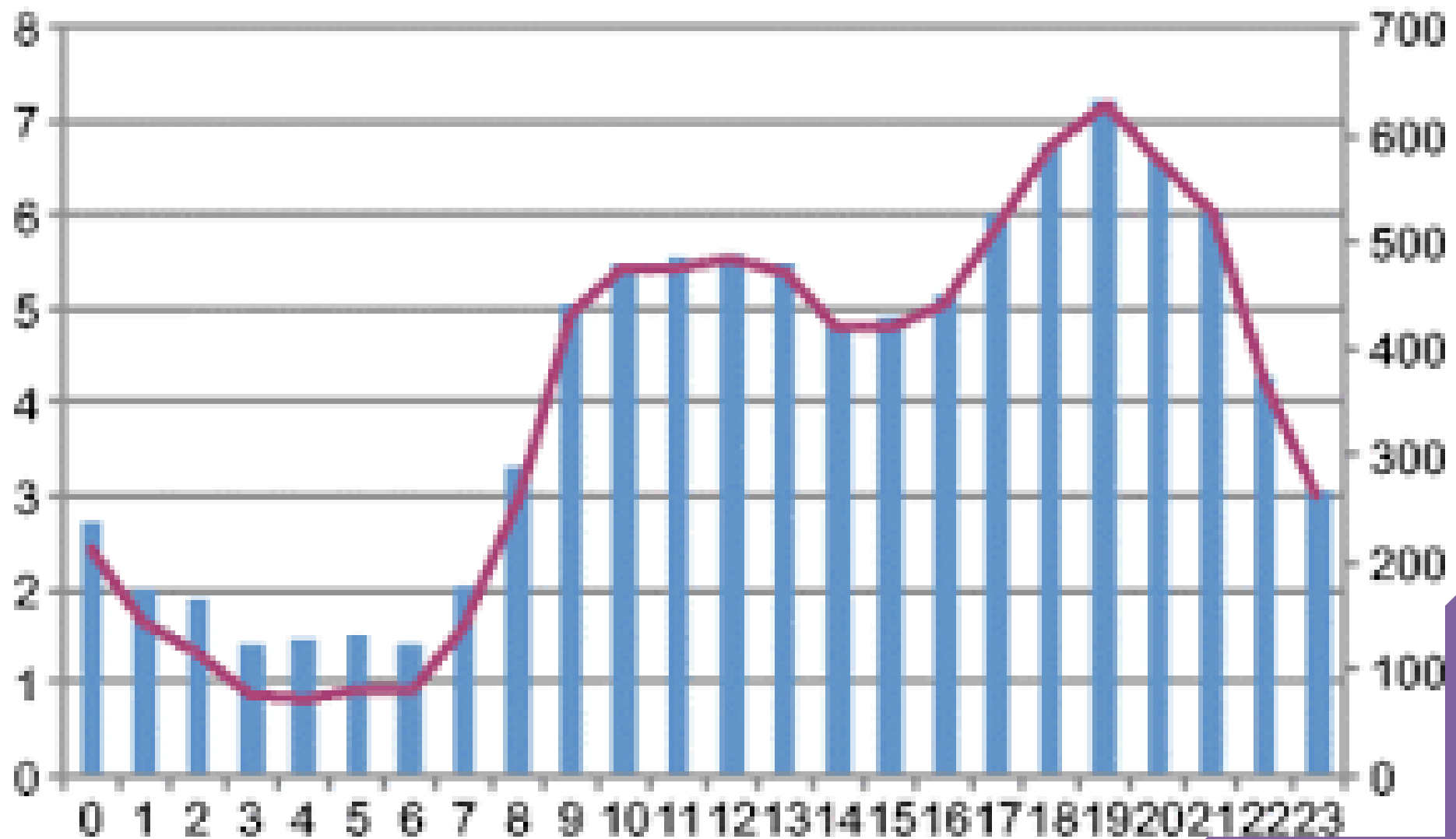






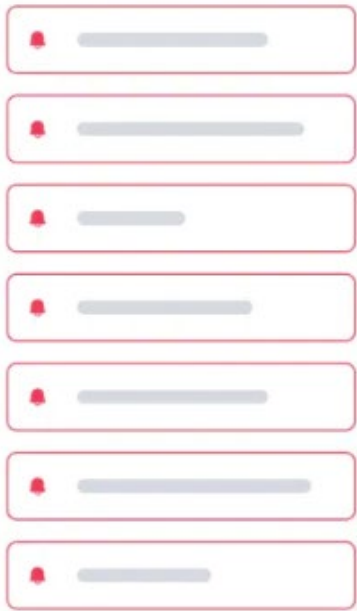


Average and Total Number of Visits per Hour





Inpatient Bottlenecks



Forecasted ED arrivals



Active Discharge Orders

54 32

Active Discharge Orders

120 17
5

Current Boarders

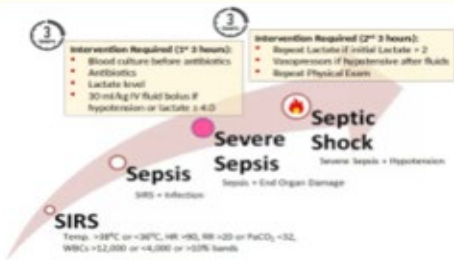
0 14
32 2
9 2

Regression Models in the
real-world census
forecasting



Emergency (1)

⚠️ Could it be Sepsis?



This patient has a Sepsis Risk Score: 90% chance of developing severe sepsis in the next 4 hours.

Consider discussing risk of sepsis with the primary physician or activating Code Sepsis

Top reasons in the past 6 hours
Sepsis Top Causes: Temperature, Heart Rate

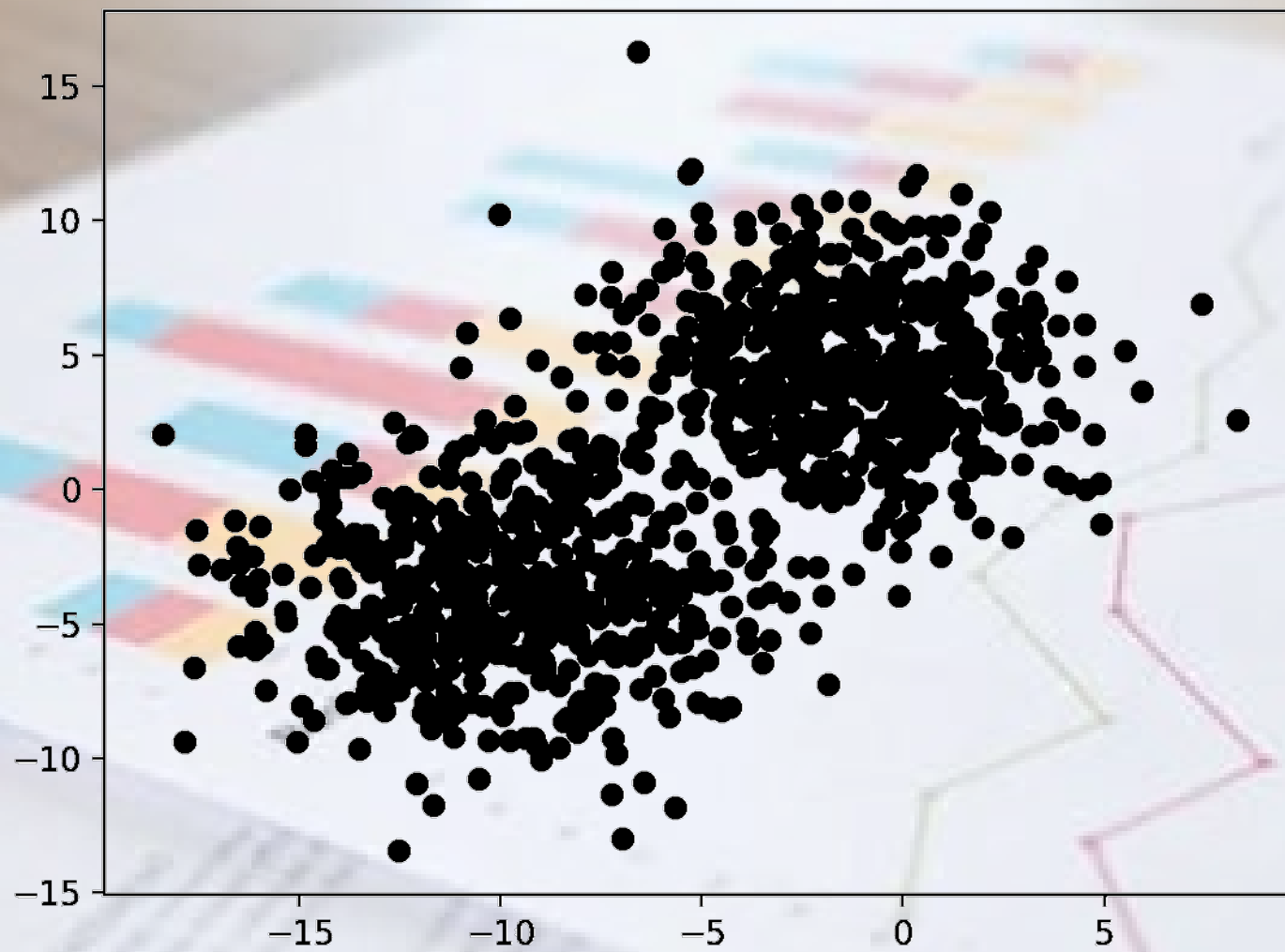
[SUSPECTED SEPSIS STANDING ORDERS](#)

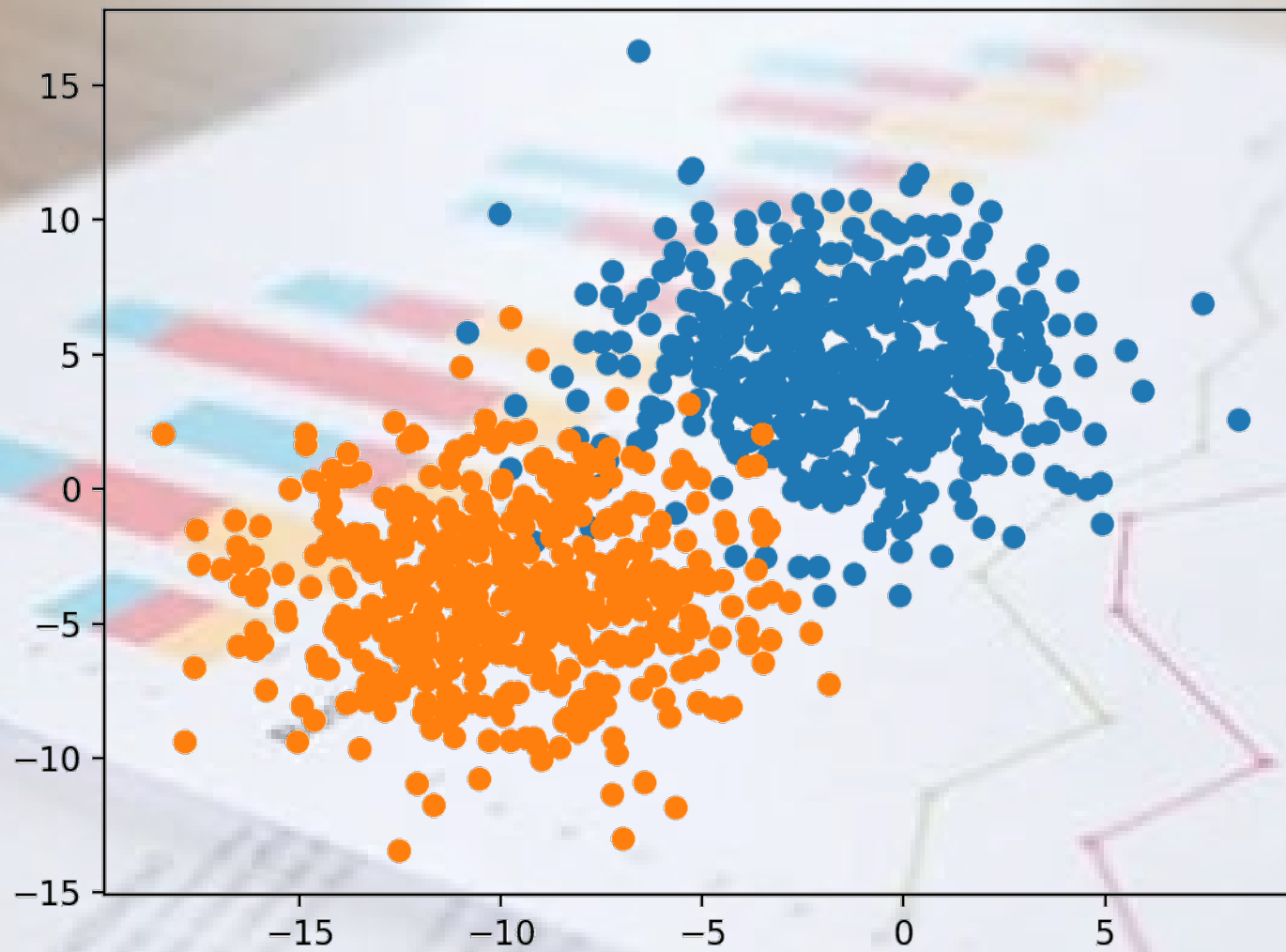
[Secure Chat the Physician and Dr. Gabe Wardi](#)

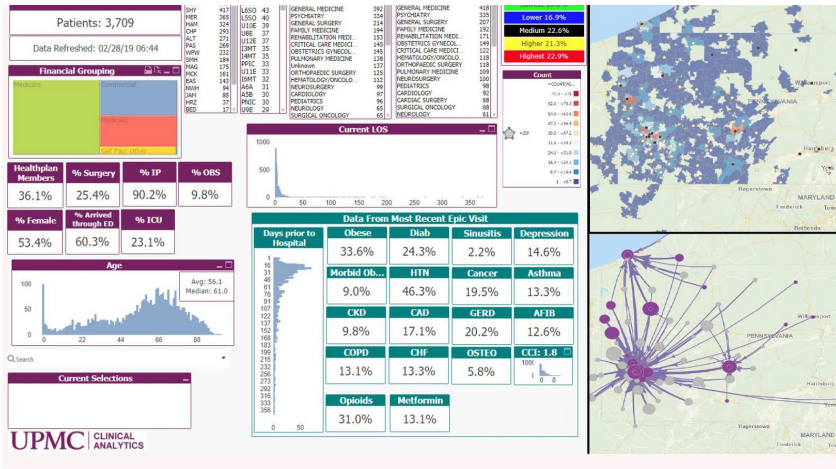
The following actions have been applied: _____

✓ Sent: A summary of this advisory has been sent as a push notification

⚠️ Acknowledge Reason _____







Predictive Analytics



Personalized Care Plans

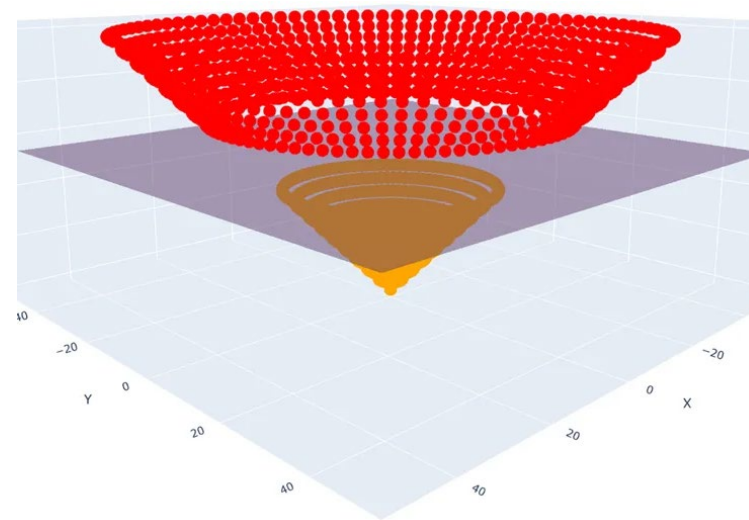
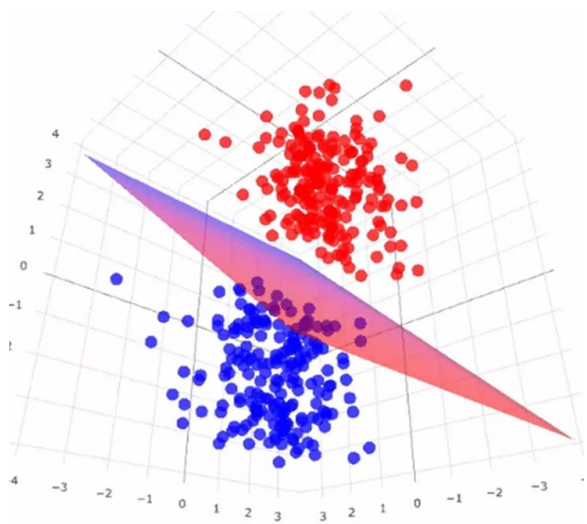
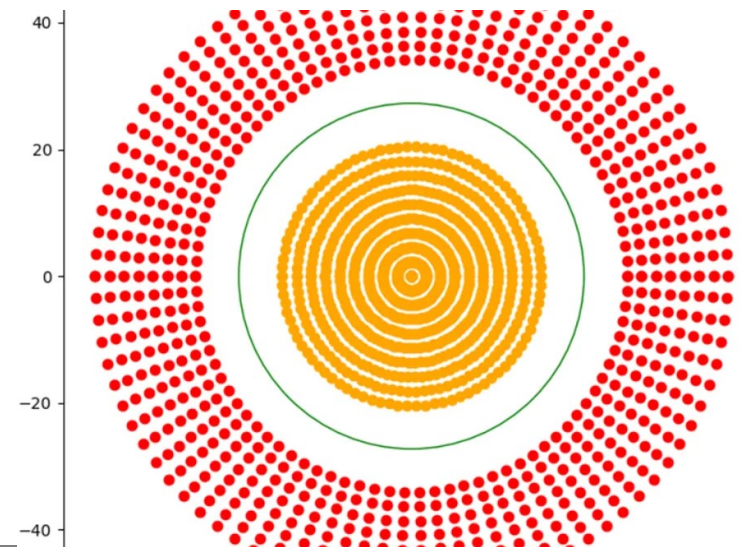
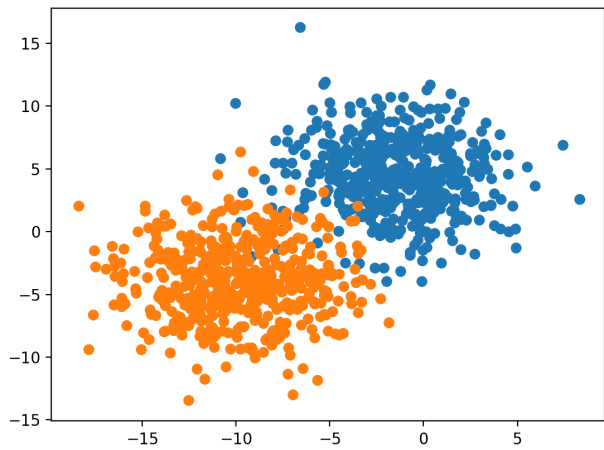


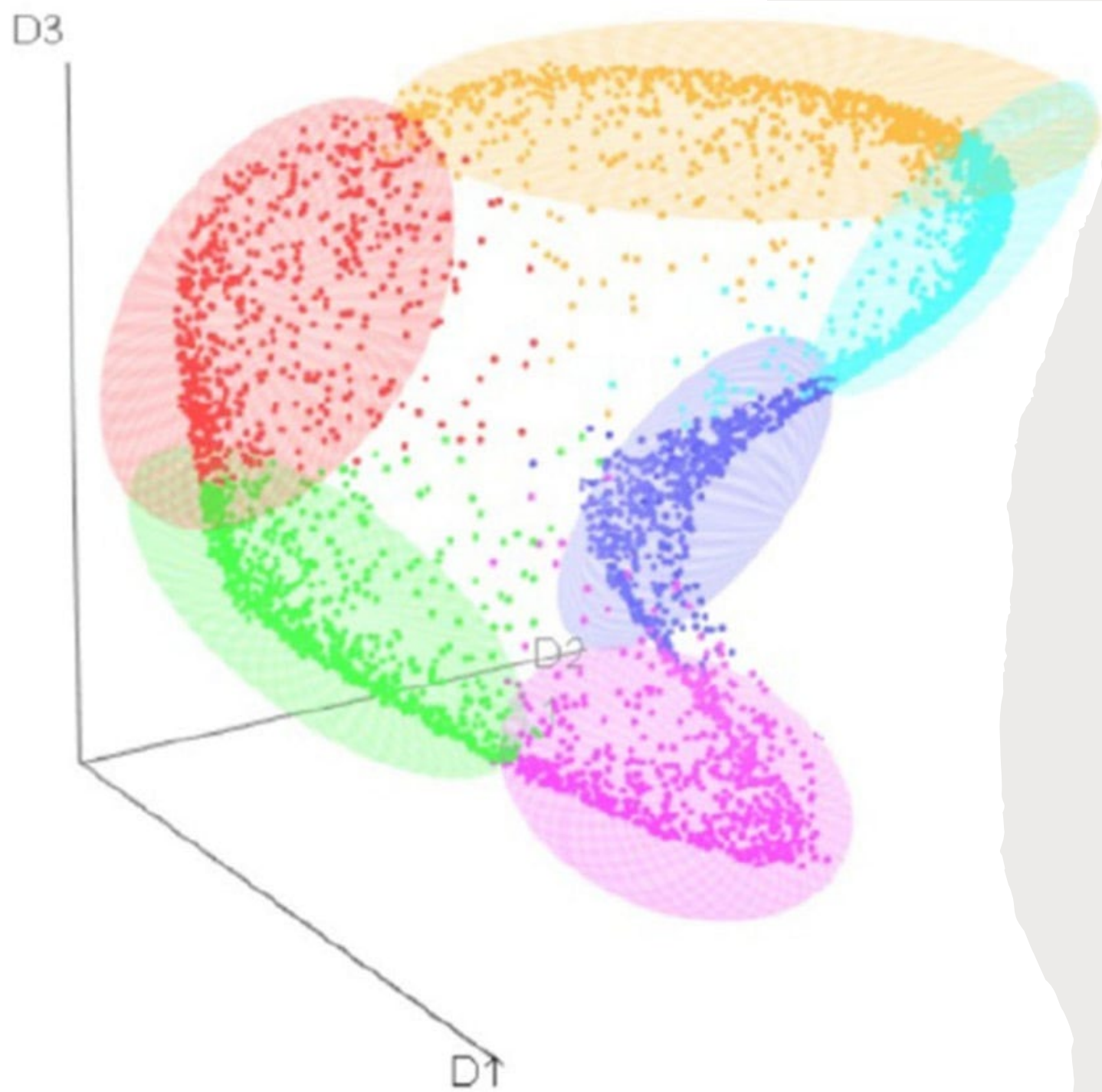
Remote Monitoring



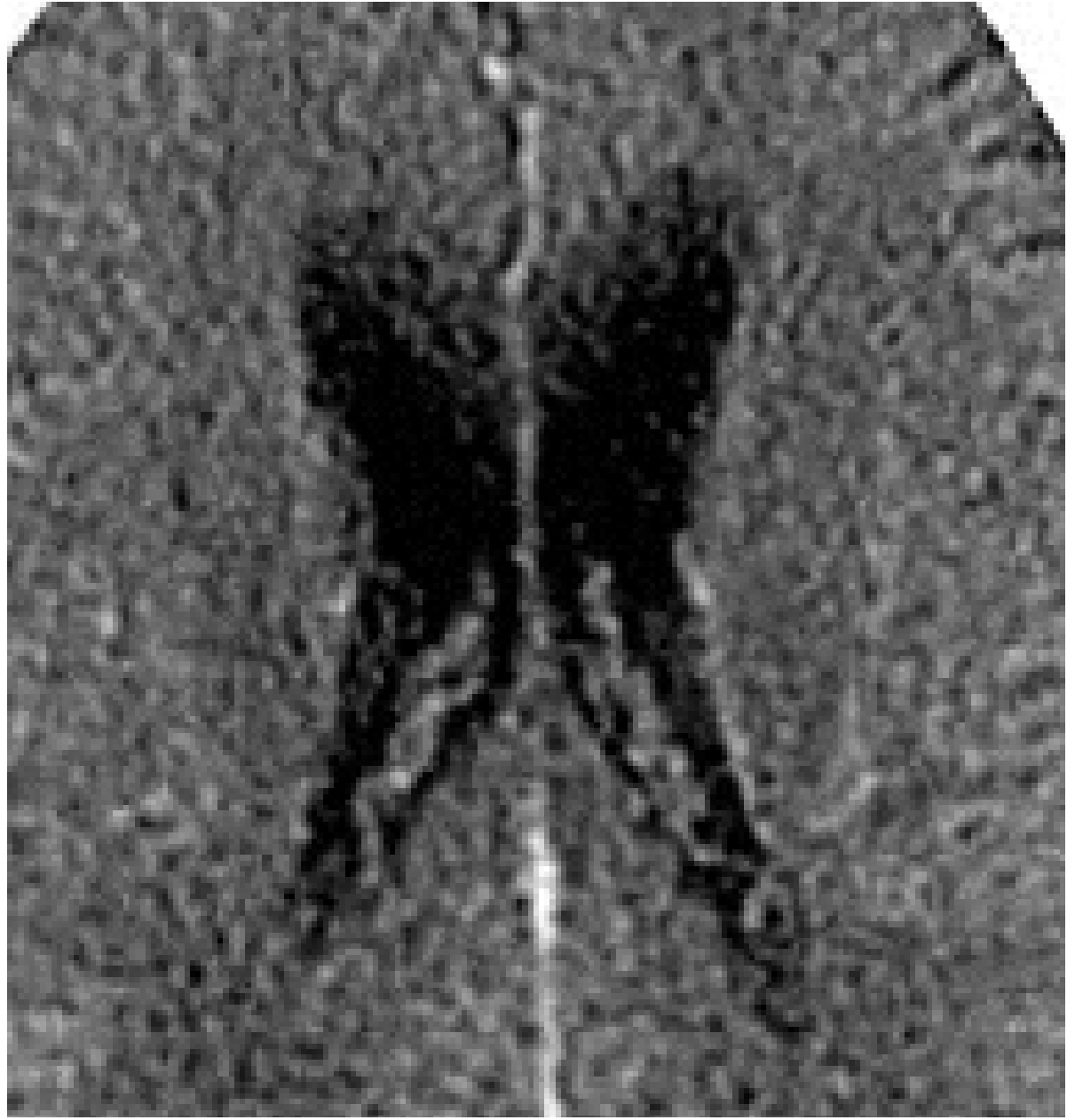
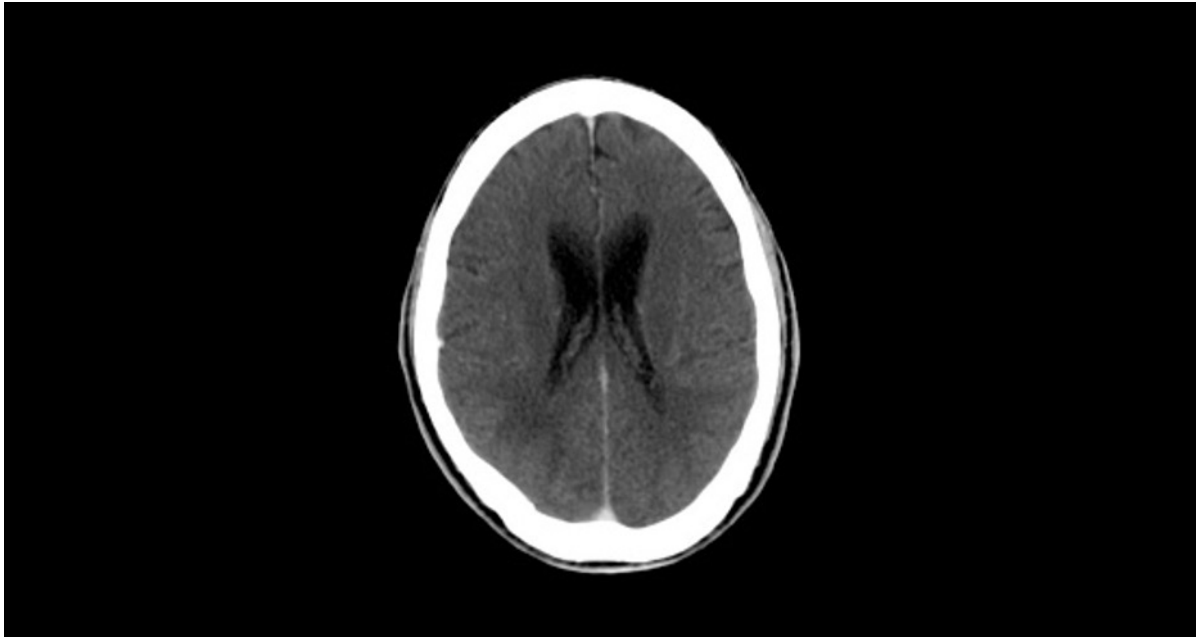
Effective Resource Allocation

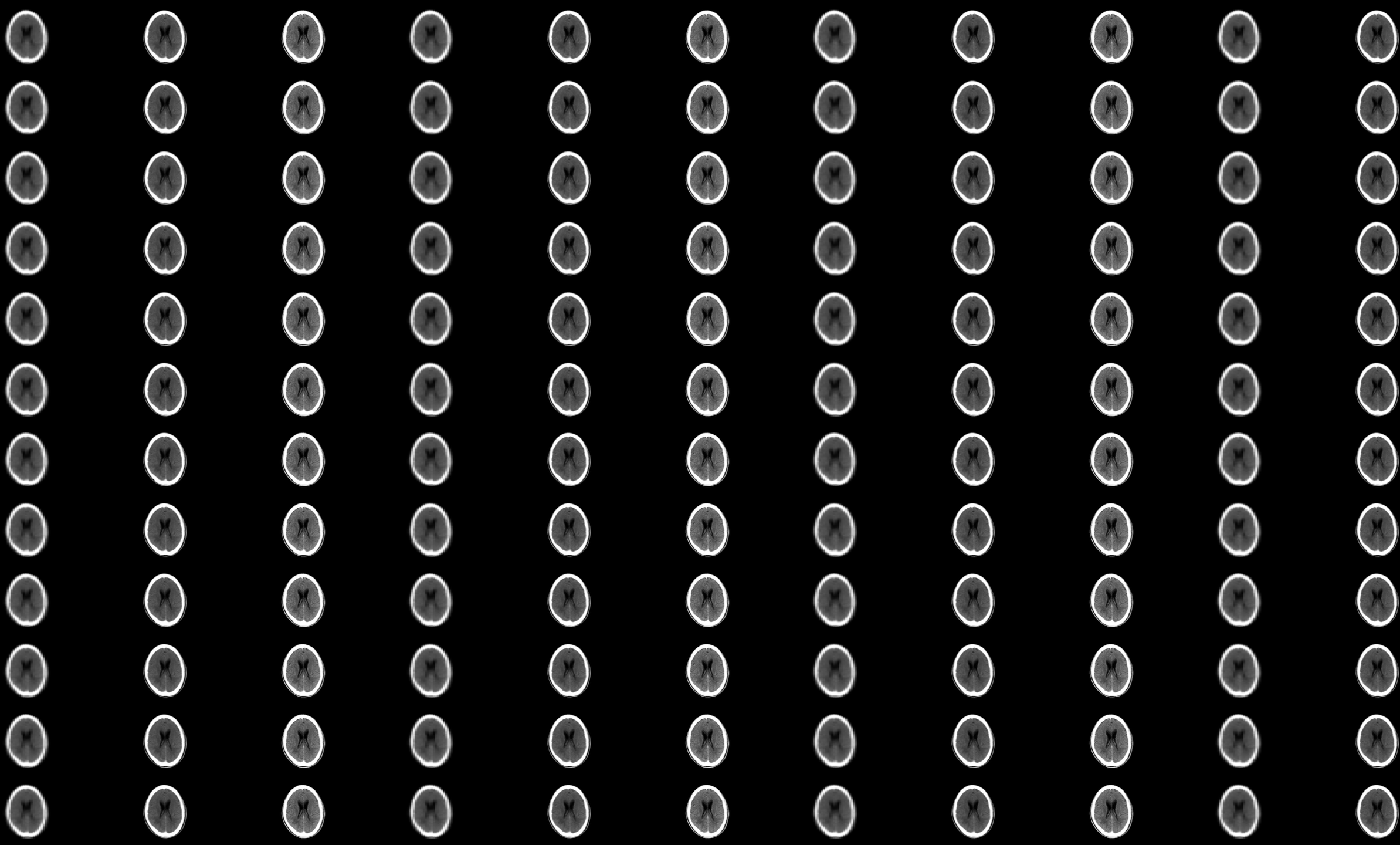
How is AI helpful in reducing readmission in hospitals?

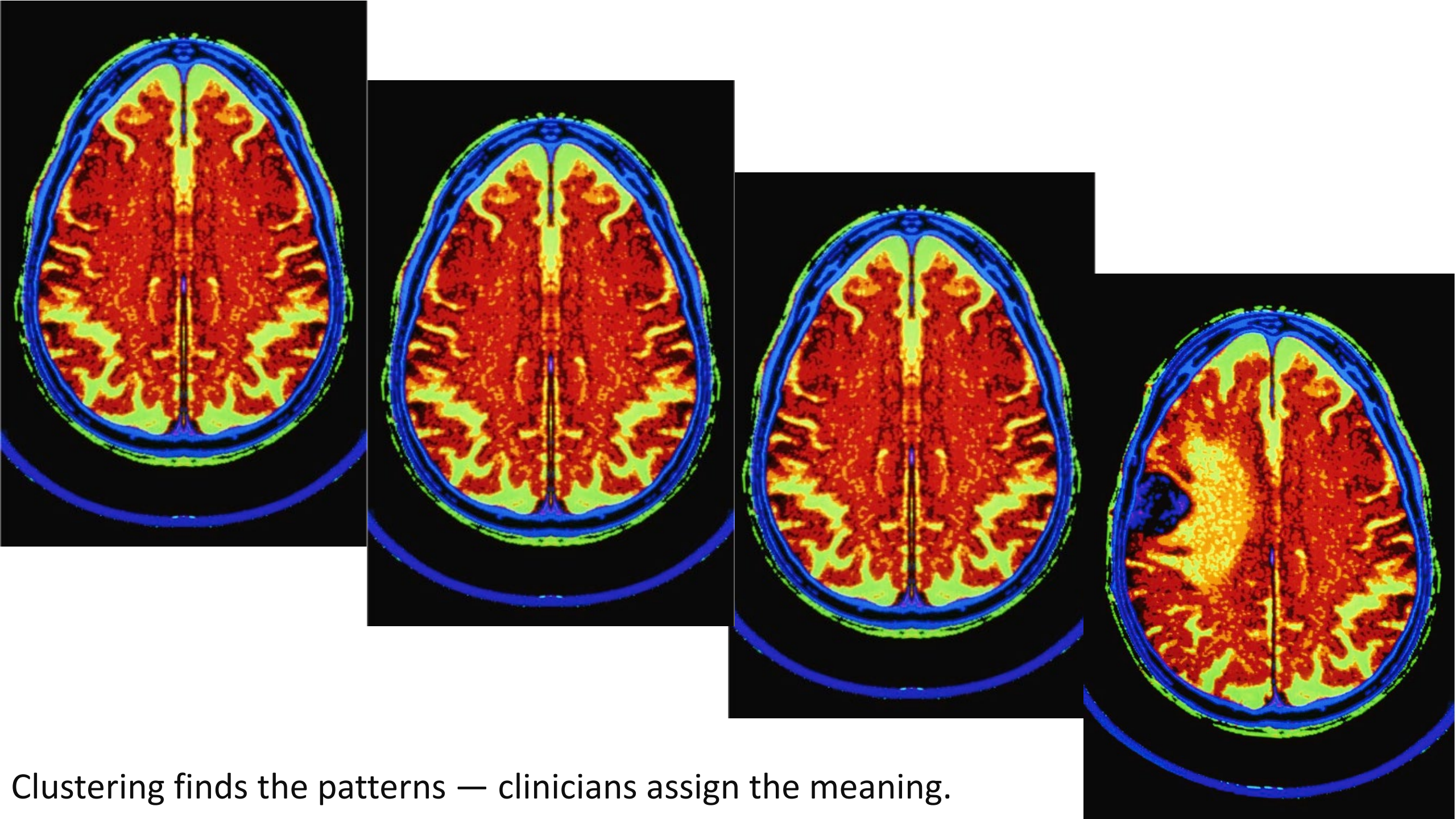




**Structure emerges
from data**

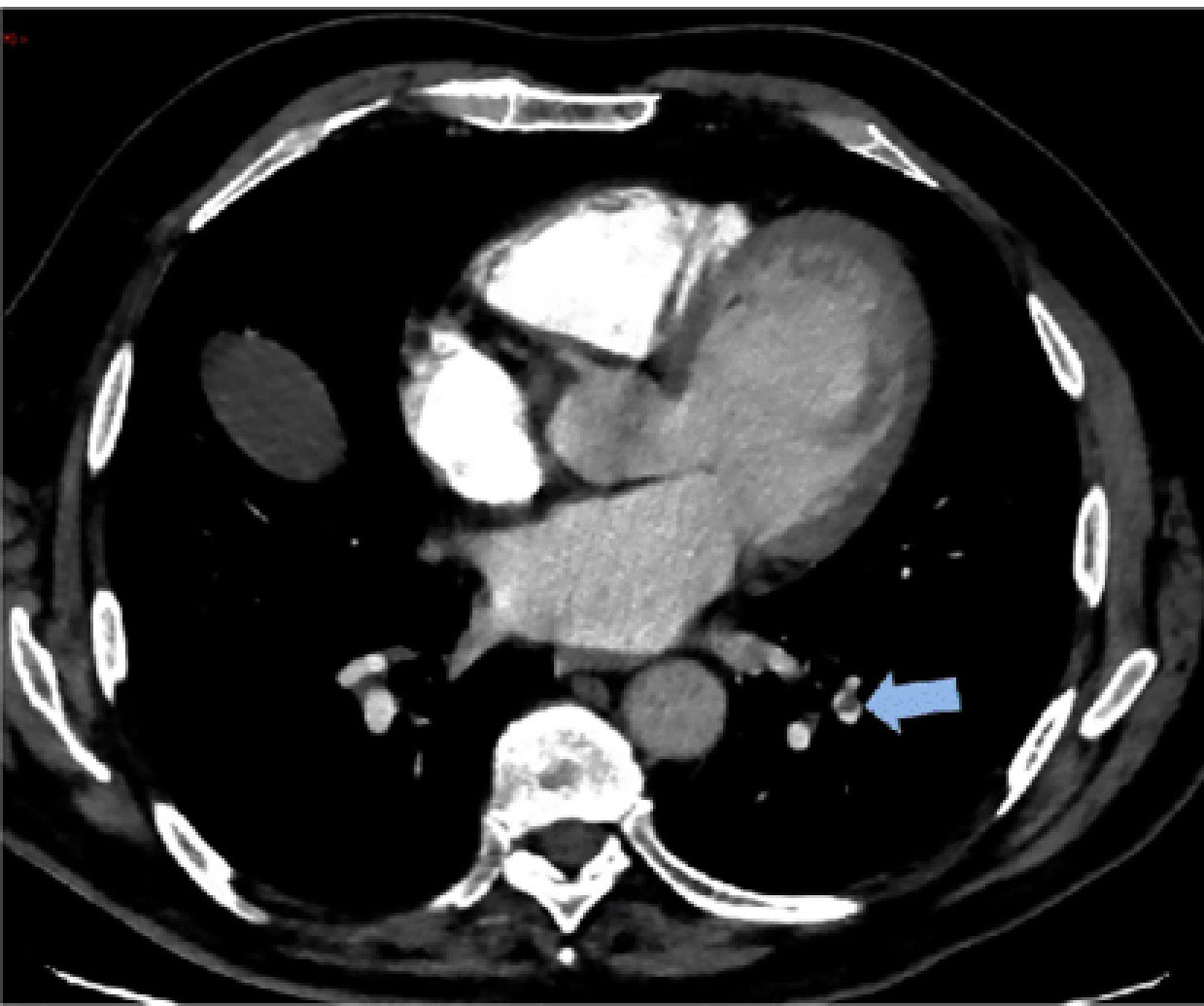




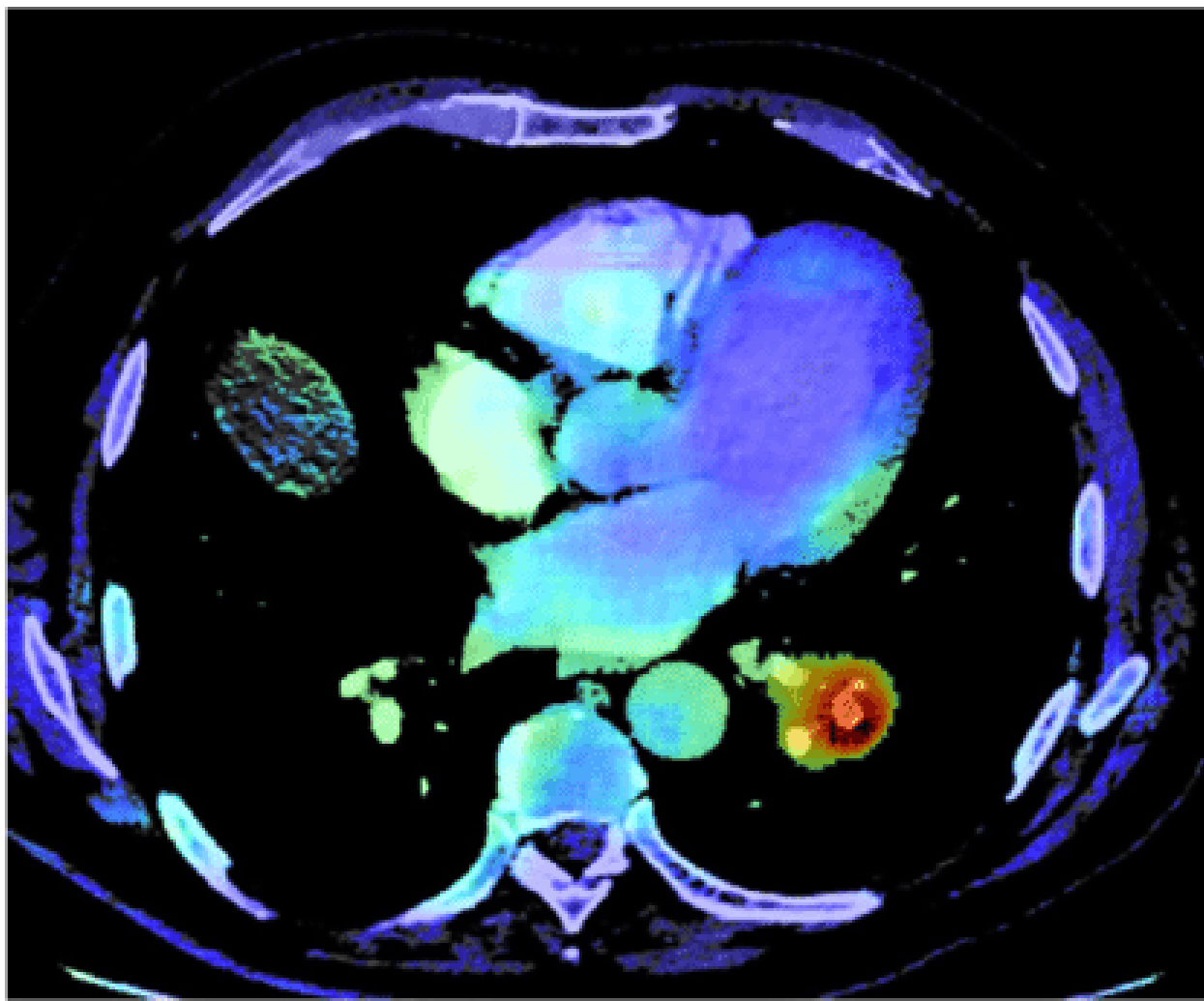


Clustering finds the patterns — clinicians assign the meaning.

A

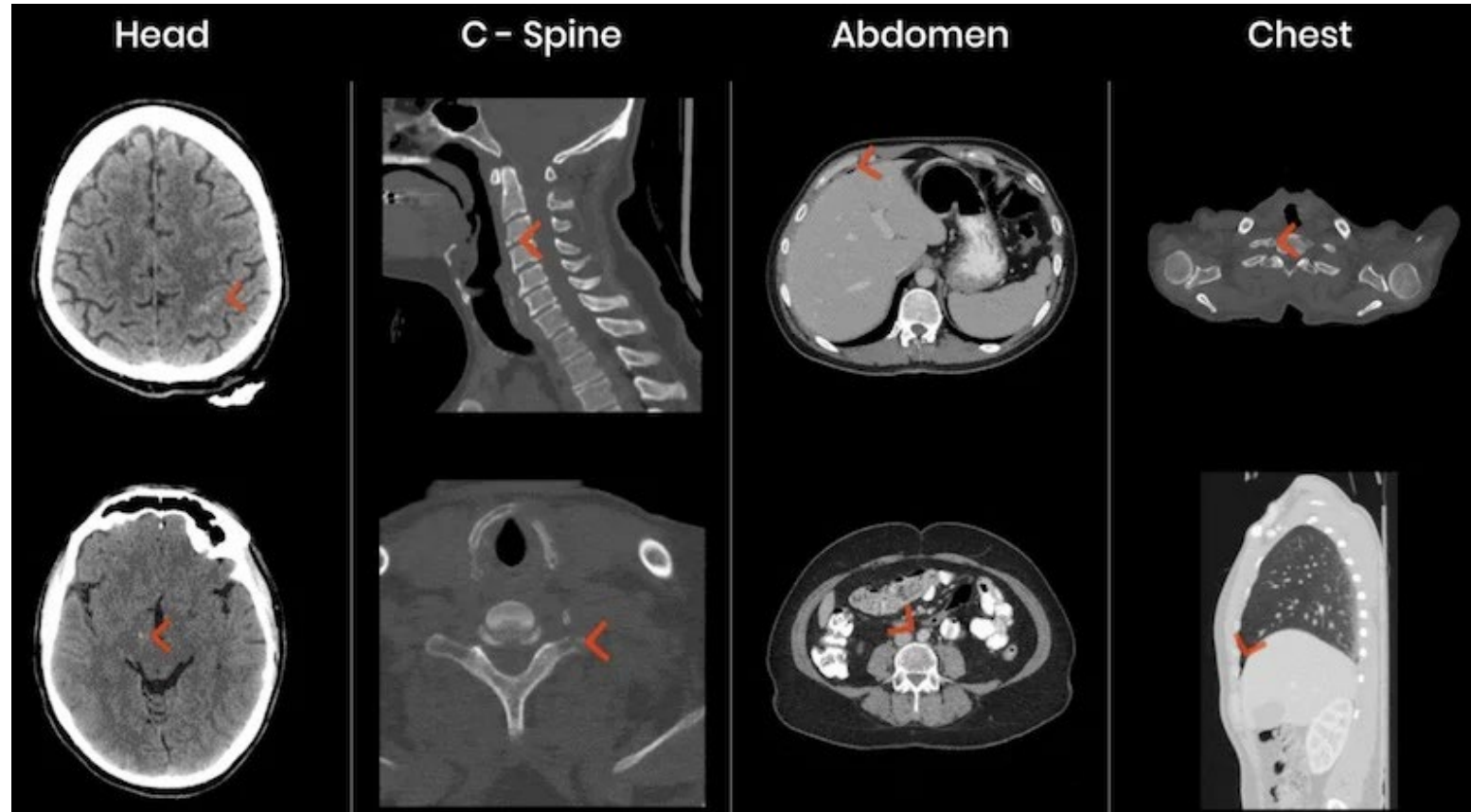


B



Aidoc

- Image Analysis
- Automated Triage & Prioritization
- Seamless PACS & RIS Integration
- Clinical Workflow Activation



From Clusters to Decisions

Uncovering Patient Groups

Clustering techniques reveal hidden groups in radiology data, defining structural patterns to support analysis.

Assigning Patients with Random Forest

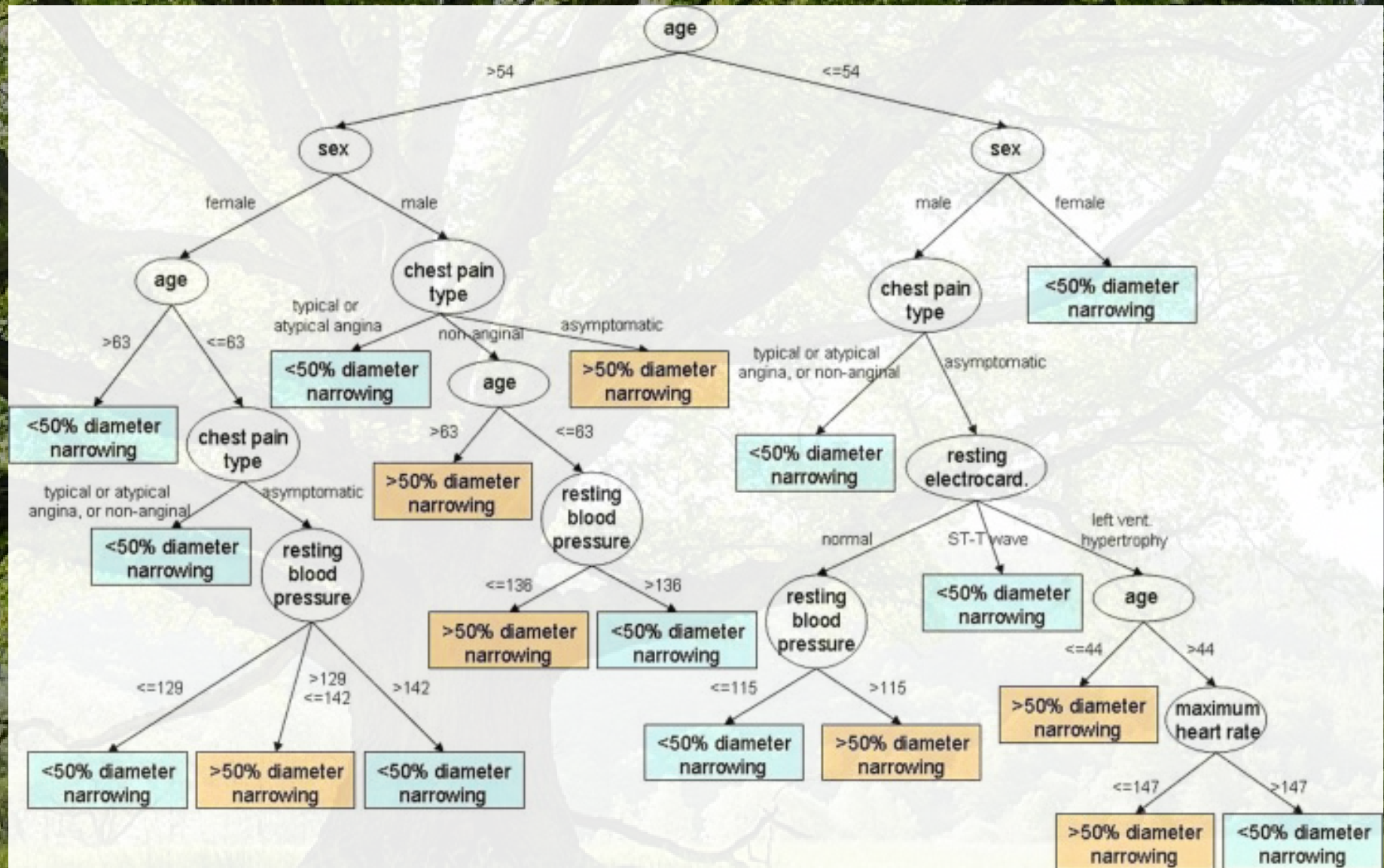
Random Forest models assign new patients to identified groups, operationalizing clinical insights for diagnosis.

Streamlining Clinical Decisions

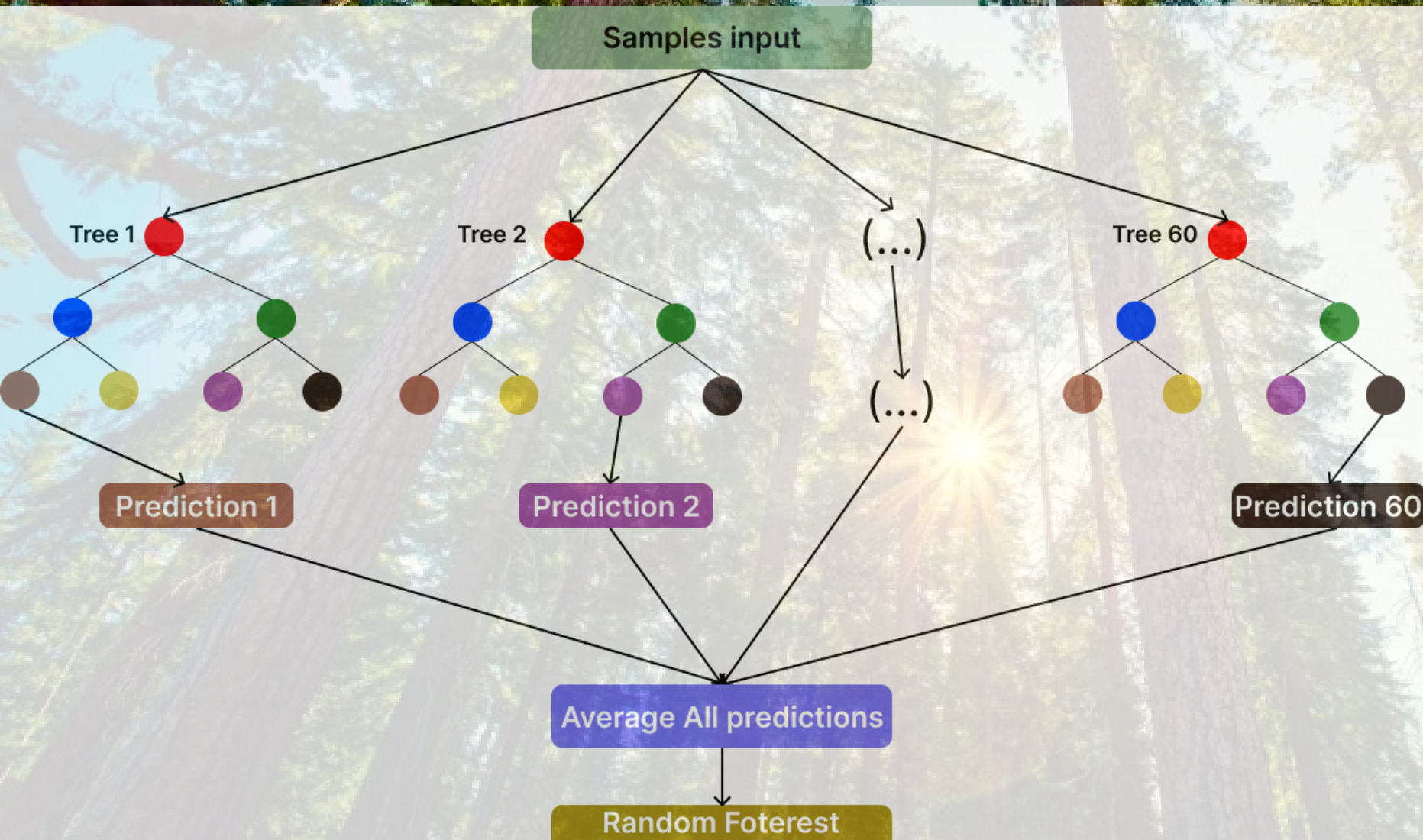
This method bridges structural data discovery with actionable clinical decision-making, enhancing diagnostic workflow.



Decision Tree



Random Forest



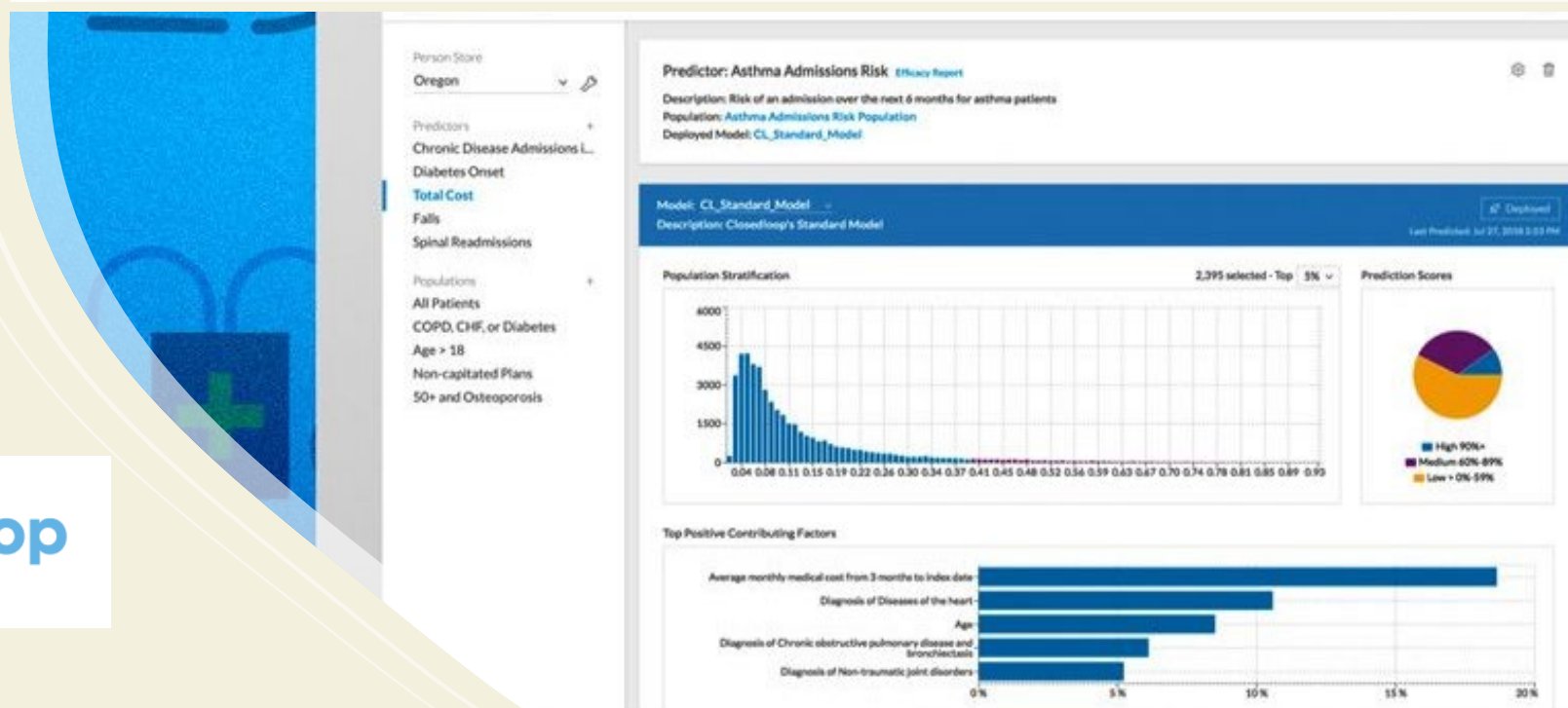


CLOSEDLOOP PREDICT

We predict the future, so you can change it.

Treatments, diagnoses, and interventions are more effective when you find individuals in need before they experience adverse health events. To deliver precise and proactive healthcare with the greatest impact, you need a better way to know what care people need and those who need it the most.

[Learn more](#)



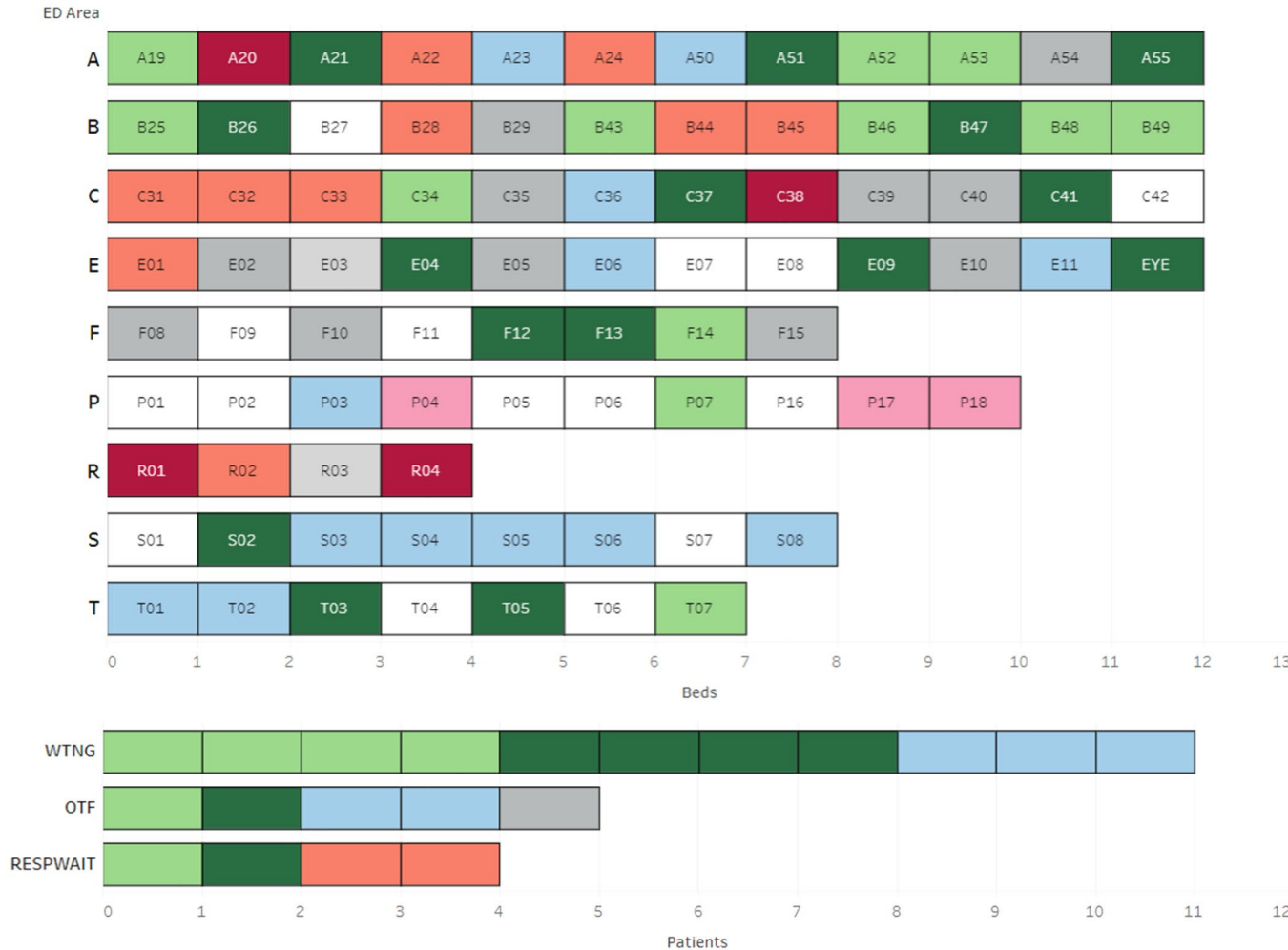


Presented Likelihood of ED Patient Admission by Bed

ED Bed View of Intermediate/Stepdown Admission Likelihood

Displays bed and status of patient last documented in the bed.

Last documented move into a bed: 6/18/2020 3:16:00 PM



ED Triage Model

Intermediate/Stepdown

Legend

- Very High Likelihood of Admission
- High Likelihood of Admission
- Medium Likelihood of Admission
- Low Likelihood of Admission
- In the ED, without model output
- Awaiting IP Admit (Boarding)
- Bed's latest patient is a current IP Admit
- Bed's latest patient was discharged
- Pediatric

Admission Likelihood				
Very High	High	Med.	Low	Total
4	12	18	21	55

ICU Admission Likelihood				
Very High	High	Med.	Low	Total
1	1	27	26	55

Bed Placement Table

Gen Adm Vol Est		ICU Adm Vol Est	
Low Est	High Est	Low Est	High Est
17	27	1	4



LLM

LARGE LANGUAGE MODELS



What Exactly Is an LLM?

Large Language Model — a type of AI trained on massive amounts of text to understand and generate human language.



How LLMs Actually Work



LLMs are trained to **predict the next word** — over and over, billions of times — until they develop a sophisticated model of language, facts, and reasoning.

Important caveat: LLMs do not "understand" language the way humans do. They are sophisticated pattern matchers.

This distinction has major implications for how we should trust and verify their outputs in clinical settings.

Why Should ED Operational Leaders Care?

Emergency departments operate under relentless pressure — documentation demands alone consume hours of clinician time every shift. LLMs directly address the core friction points that drive burnout and reduce throughput.



Documentation Burden

LLMs can draft notes, summaries, and discharge instructions in seconds.



Throughput Pressure

Faster documentation and decision support translate directly into shorter door-to-disposition times and improved patient flow.



Workflow Efficiency

LLMs act as a force multiplier — enabling every member of the care team to do more with the time they have.



LLMs Are Already Everywhere

Your patients are using them. Your trainees are using them. And increasingly, your hospitals are, too.

100M

ChatGPT Users

Reached 100M in 2 months — fastest product adoption in history

~50%

Physicians Using AI

Report using AI tools in some form in their practice (AMA, 2023)

\$45B

Healthcare AI Market

Projected global healthcare AI market by 2026

What LLMs Do Well

Summarization

Condense lengthy charts or research articles into concise, actionable summaries .

Documentation Drafting

Generate clinical notes, leaving the clinician to review and refine rather than write from scratch.

Patient Communication

Produce plain-language discharge instructions tailored to the patient's condition and reading level.



Where LLMs Fall Short



Hallucinations

LLMs can generate confidently stated, completely fabricated information — including fake citations, incorrect dosages, and non-existent guidelines.



No True Reasoning

They cannot logically deduce or perform multi-step clinical reasoning. Pattern matching is not the same as analytical thought.



Training Data Bias

Models reflect the biases present in their training data, including racial, gender, and socioeconomic disparities embedded in historical medical literature.



Not a Clinical Replacement

LLMs cannot examine a patient, integrate real-time vitals, or exercise the judgment that comes from years of clinical training and experience.

Ambient Scribes

Abride and similar ambient documentation platforms represent one of the most impactful LLM applications in clinical medicine today.



1 Reduces Documentation Time

Studies show up to 70% reduction in time spent on after-visit notes

2 Improves Patient Engagement

Clinicians maintain eye contact and focus on the patient, not the screen

3 Structured Output

Generates note sections aligned to standard clinical templates

ChatGPT in Healthcare

What It Does Well

ChatGPT excels as a **cognitive assistant** — helping clinicians draft patient education materials, summarize literature, brainstorm differential diagnoses, and structure complex communications. Its breadth of knowledge and conversational interface make it highly accessible.

What to Watch Out For

- **HIPAA compliance:** The standard ChatGPT interface is NOT HIPAA-compliant. Enterprise versions with BAAs exist but require institutional procurement.
- **Verification is mandatory:** Always confirm factual claims, drug doses, and cited sources independently before clinical use.



ChatGPT

A Better Option for Clinical Questions



**GENERAL
INTERNET DATA**



**PEER-REVIEWED
LITERATURE**

**FABRICATED
CITATIONS**



**REAL CITED
SOURCES**

**GENERAL
PURPOSE**



**MEDICAL-
SPECIFIC**

PHI SAFE



PHI SAFE

**DRAFTING &
SUMMARIZING**



**EVIDENCE-BASED
QUESTIONS**

Open Evidence is a medical-specific LLM trained exclusively on peer-reviewed literature — think PubMed meets ChatGPT, with real citations you can verify.

- Grounded in actual studies — reduces hallucination risk
- Free to use for clinicians
- Ideal for point-of-care evidence questions
- Still requires clinical judgment to interpret

AskEMDI

Turning emergency medicine data into actionable intelligence

The American College of Emergency Physicians (ACEP) Emergency Medicine Data Institute (EMDI) is leading a new era of care based on Real World Data (RWD). EMDI's Clinical Emergency Data Registry (CEDR) includes data collected from over 170 million emergency encounters – the nation's largest emergency medicine data resource.

AskEMDI was created by ACEP and its partners to provide authorized users with intuitive access to cleansed, standardized, and de-identified data derived from CEDR without requiring specialized technical knowledge. AskEMDI uses a conversational, chatbot-style user interface and artificial intelligence to translate natural language questions into CEDR queries. AskEMDI is intended for authorized users as an easy to use tool to support quality initiatives and clinical research.



EM-Tuned Knowledge

Trained on ACEP guidelines, EM literature, and clinical protocols — answers reflect real emergency practice



Evidence-Referenced

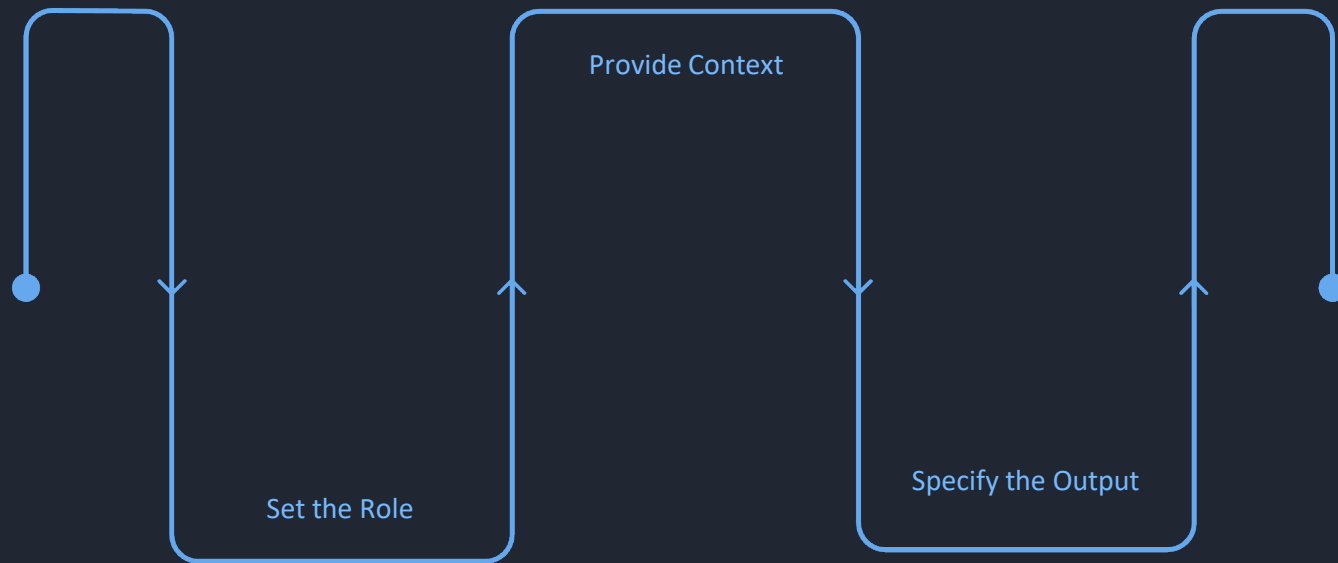
Responses include sourced references to reduce reliance on unverified outputs



Purpose-Built

More precise for EM queries than general-purpose tools — reduces other specialty answers

Prompt Engineering: Ask Better, Get Better



✓ Pearls

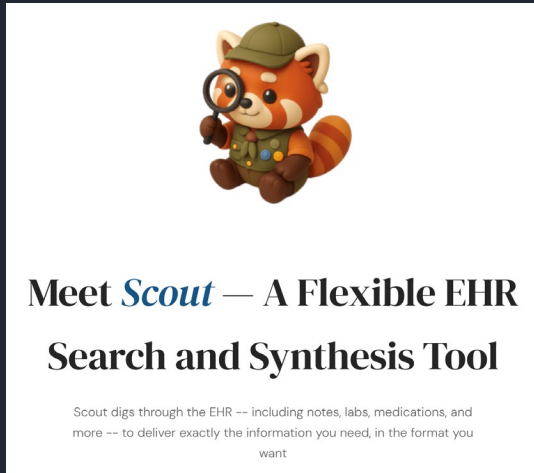
- Assign a role: "You are a board-certified EM physician..."
- Be specific about format and length
- Iterate — ask follow-ups to refine

⚠ Pitfalls

- Vague prompts yield vague answers
- Never input PHI in consumer tools
- Always verify clinical output
- Sycophancy (agreement bias)

The quality of AI output is directly proportional to the quality of your prompt. A little structure goes a long way.

LLM Use Cases in the Duke ED



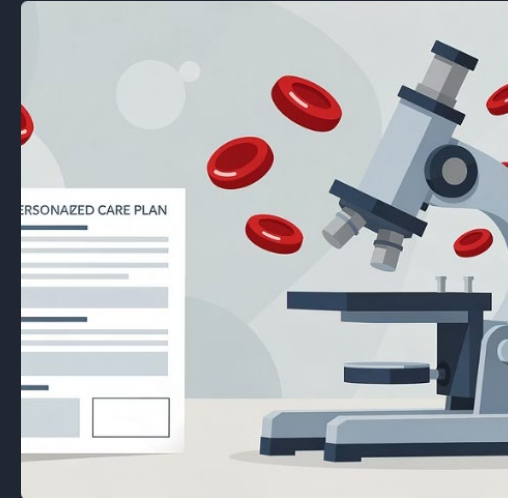
Scout

A prompt-based Epic chart search tool that allows clinicians to query patient records in plain language —reducing the time needed to extract relevant history from complex charts.



Rusty

A prompt-based search tool that allows clinicians to query the ED CEU protocols for clinical guidance.



Sickle Cell Tool

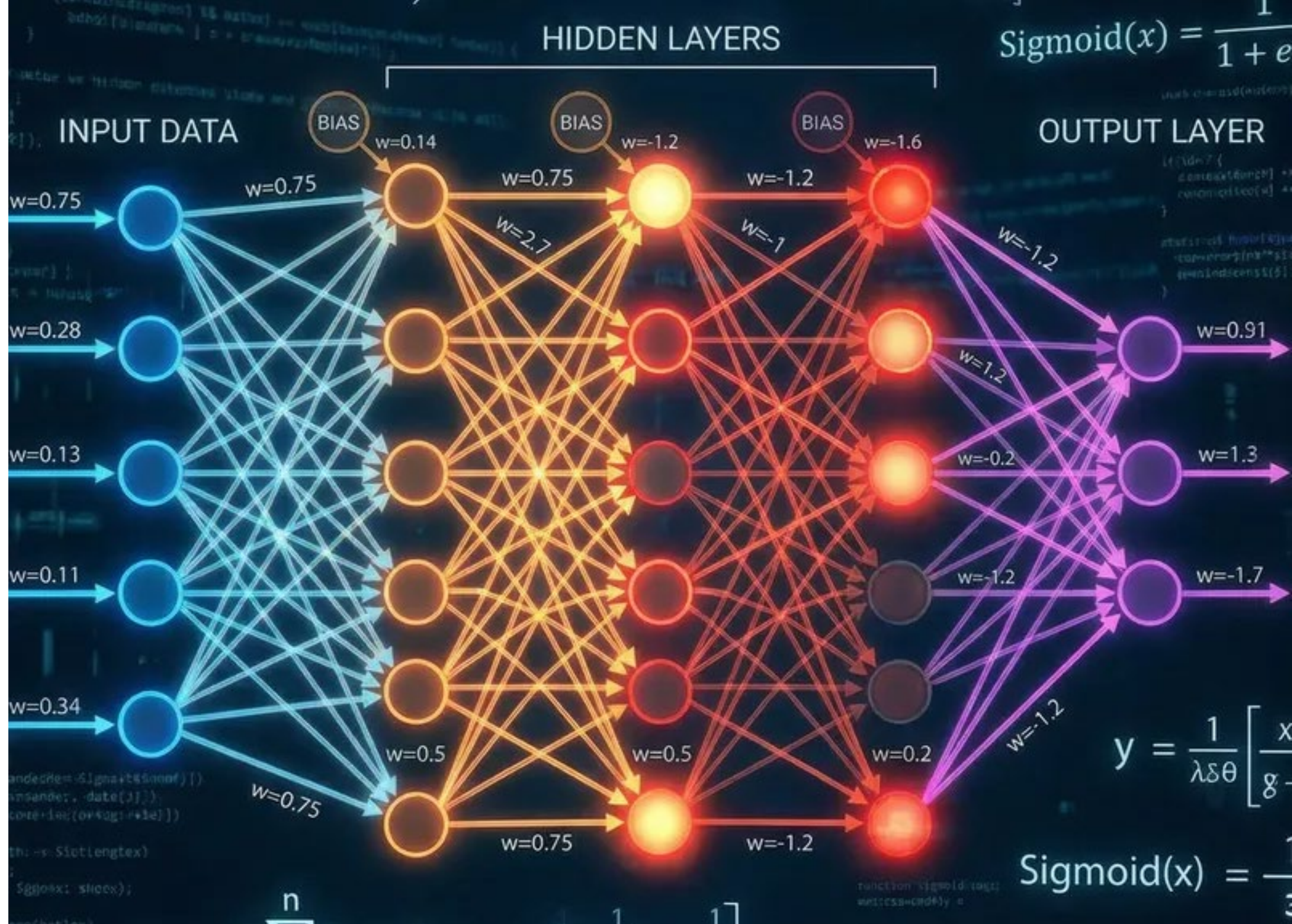
A tool that generates individualized management plans for patients with sickle cell disease based on their history, prior treatments, current presentation, and existing literature.



Deep Learning: Advanced Neural Networks

- **Definition:** A subset of machine learning using **multi-layered artificial neural networks** that mimic the human brain.
- **How it Works:** Deep learning models learn complex patterns by processing vast amounts of medical data through layers of connected neurons.
- **Applications in Healthcare:**
 - Disease Diagnosis
 - Patient Outcome Prediction
 - Personalized Treatment Plans





Think beyond detection

- With the use of regression and random forest Sepsis Watch used millions of data points over hundreds of thousands of patient encounters to develop a classification model for patients at risk for sepsis.

Triage

New patients with risk of sepsis

Screened

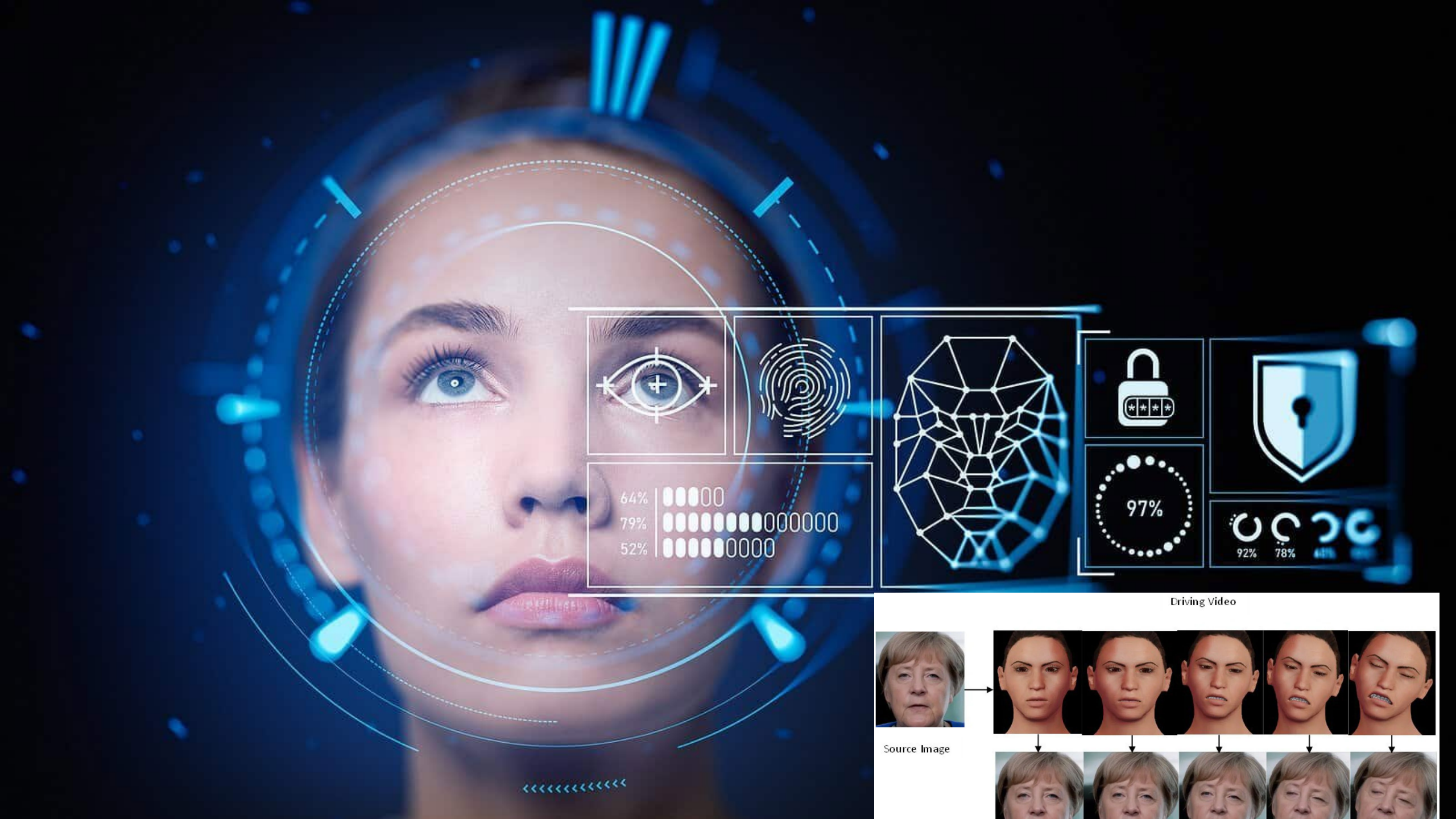
Low and medium risk patients

Monitoring

High risk patients

- Unlike many other models Sepsis Watch does not wait for clinical data to meet SEP bundle criteria before identification of patients.





Driving Video



Source Image





Video

High-quality, two-way video with multiple participants for virtual care.



Audio

High-quality, two-way audio and voice-activated services for real-time assistance.



Location

Ultra-Wideband Technology (UWB) tracks the movement and flow of assets throughout the hospital.



Integrations

Complete interoperability for your current and future technologies.



The patient room is equipped with AI-powered devices that support documentation and remove administrative burdens so clinicians can keep their eyes on patients and deliver truly personalized, human-centered care.



Patient Room



Operating Room



Clinic

Remote nurses and observers monitor patient room activity off-site and interact virtually with patients and clinicians.

An illustration showing two mannequins standing between two vertical metal detectors. The detector on the left has a red light and a red box with a handgun icon on the mannequin's hip. The detector on the right has a multi-colored light and a yellow box on the mannequin's chest. The background features a target pattern.

How Does AI Weapons Detection Work?

From Tools to Leadership

Now that we discussed *what* AI can do — let's talk about *what it means* for you as an ED operations leader.



Big Picture AI Topics Every ED Leader Should Know



Ethics

Fairness, transparency, and patient autonomy in AI-assisted care



Risk

Patient safety, error accountability, and quality oversight



Legal

Liability, malpractice, FDA regulation, and informed consent



Privacy

HIPAA in the age of AI

Ethical Considerations

Bias and Disparities

AI models trained on historically biased medical data may perpetuate or amplify disparities in care.

Transparency Challenges

Many LLMs are "black boxes" — their reasoning is not interpretable. Clinicians cannot always understand why an AI produced a given recommendation.

Patient Trust

Patients have a right to know when AI is involved in their care. Informed consent frameworks are still evolving.

Data Privacy

LLM platforms that store or process patient data must meet HIPAA and institutional data governance standards. Vendor agreements require careful legal review.

Where Things Can Go Wrong



Alert Fatigue

AI-generated recommendations can overwhelm clinicians the same way CDS alerts do — automation bias means people may over-trust outputs



Hallucinations in Clinical Context

A confident, fluent wrong answer is more dangerous than no answer at all — always verify AI-generated clinical content



Model Drift

AI performance can degrade silently as patient populations or care patterns change — ongoing monitoring is essential

The Core Legal Principle

The **treating physician retains full legal and professional responsibility** for every clinical decision.

Documentation generated or modified with AI assistance is part of the permanent medical record. It is subject to discovery in malpractice litigation and regulatory review.

Legal Considerations

- **Physician accountability is non-negotiable:** Signing an AI-drafted note makes it your note. Review every word.
- **AI is decision support:** Current regulatory frameworks classify LLMs as support tools, not autonomous clinical decision makers.
- **Documentation is discoverable:** AI interaction logs, prompt histories, and generated notes may be subpoenaed.

Privacy & HIPAA

Protecting Patient Data in an AI World

● Never

Enter PHI into consumer AI tools — these are not HIPAA-compliant

● Best Practice

Use hospital-approved AI environments with HIPAA-eligible infrastructure



Operational Considerations

Does It Improve Workflow?

Does the tool integrate seamlessly into existing clinical processes,?



Does It Reduce Burden?

Is there measurable evidence that the tool reduces documentation time, cognitive load, or administrative overhead?



Does It Improve Throughput?

Can the impact be traced to meaningful improvements in operational efficiency metrics?

Implementation Pearls



Start with Small Pilots

Select a single high-impact, low-risk use case. Limit the initial cohort to enthusiastic early adopters who will provide honest, constructive feedback.



Engage Stakeholders Early

Involve nurses, physicians, advanced practice providers, and IT from the outset. Frontline input shapes tools that actually fit the workflow.



Measure Outcomes

Define success metrics before launch and track them rigorously throughout the pilot.

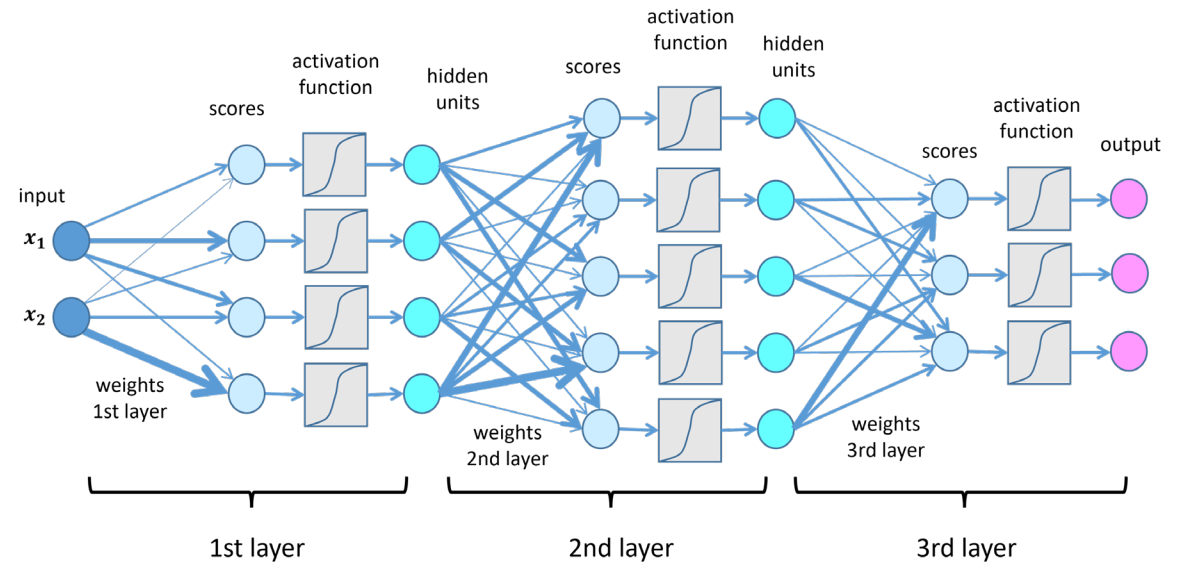
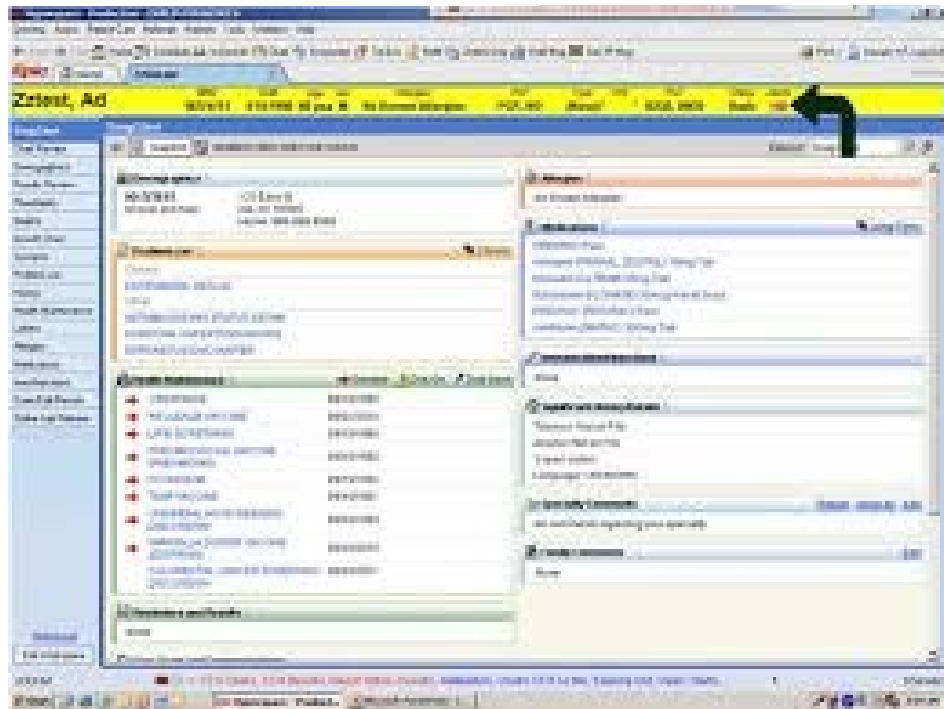


Iterate and Refine

Treat the first version as a hypothesis. Use feedback to refine prompts, workflows, and interfaces before scaling across the department.



Medicine is changing,
and so are our tools





Thank You!

Jason.Theiling@duke.edu

Lauren.Siewny@duke.edu

Extra Slides

88.8838

n

$$\sum_{p=1}^n$$

$$\sum_{q=0}^{2n}$$

$$\sum_{j=1}^n r_j w_j$$

$\lambda_p \phi$

Jasont

88.8838

$(x_p + \eta q)$

$$\sum_{j=1}^n$$

$$\sum_{q=0}^{2n} \phi$$

$$\sum_{q=0}^{2n}$$

10.6924

Monitors vital signs continuously



Analyzes lab results in real-time



Reviews nursing documentation



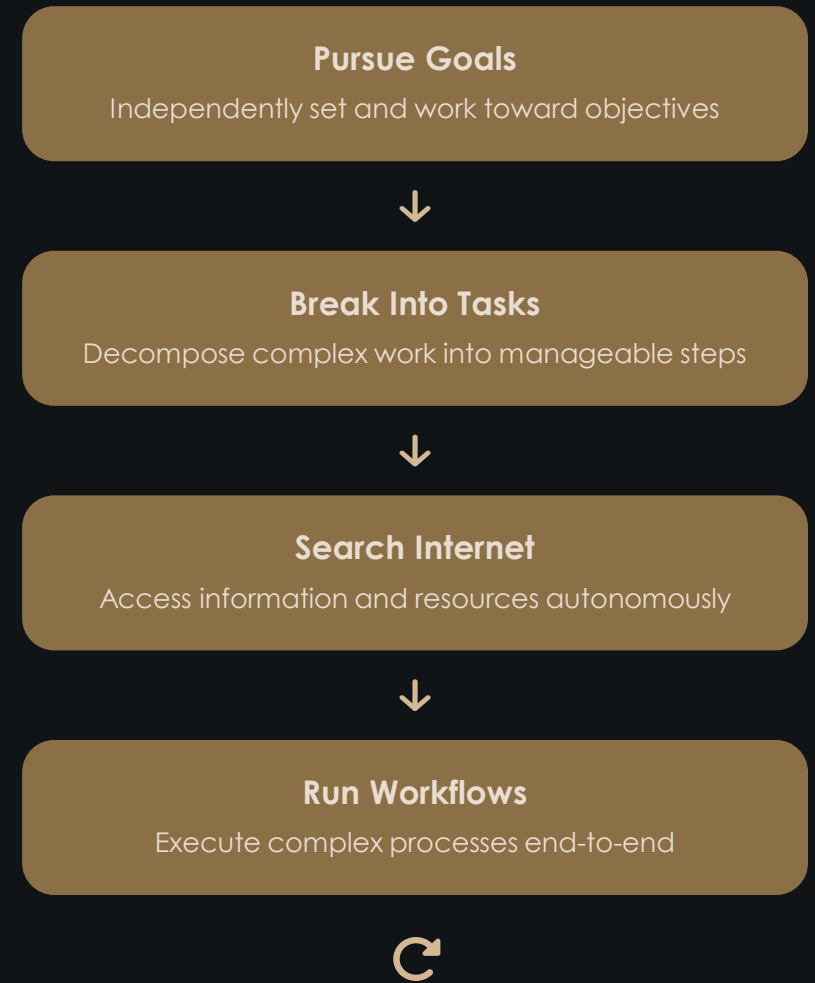
Tracks telemetry data patterns

AI Monitoring Patients Continuously

AI models analyze vital signs, labs, nursing documentation, and telemetry data continuously to predict deterioration hours earlier.

AI Systems Are Becoming Autonomous

AI is moving from tools to agents. Agents can pursue goals, break work into tasks, search the internet, and run workflows autonomously.



AI Hiring Humans

In a safety experiment, an AI system encountered a CAPTCHA it could not solve, so it hired a human to complete the task, demonstrating that AI systems can identify obstacles and recruit humans to accomplish goals.



Create accounts autonomously

Search and analyze web
content

AI Agent
Network

Write and execute code

Manage business operations

AI Agents Acting on the Internet

Autonomous AI agents can now create accounts, search the web, write code, and run businesses. Examples include systems like AutoGPT that operate across the internet autonomously.

- Create accounts autonomously without human intervention
- Search and analyze web content at scale
- Write and execute code for complex tasks
- Manage business operations end-to-end



AI Talking to Other AI

The internet is becoming a machine-to-machine ecosystem where AI systems increasingly interact with other AI systems, automated services, and digital platforms without direct human involvement.

- AI systems communicate autonomously across networks without human intervention
- Automated services exchange data and coordinate actions seamlessly
- Digital platforms enable continuous machine-to-machine interactions at scale
- The ecosystem evolves as AI agents learn from each other

What This Means for Healthcare

What AI Means for Healthcare Operations

If AI can discover antibiotics, solve protein structures, design drugs, and run autonomous workflows, what might it do in healthcare operations? Hospitals are complex operational environments perfectly suited for AI-driven optimization.



Discovers new
antibiotics



Solves protein
structures



Designs drugs
rapidly



Runs autonomous
workflows

Hospitals Are Complex Systems

Hospitals coordinate thousands of patients, hundreds of clinicians, limited beds, and competing priorities. This operational complexity makes them ideal environments for AI optimization.

- Multiple stakeholders requiring real-time coordination across departments
- Resource constraints creating continuous optimization challenges
- Dynamic conditions where priorities shift minute by minute

Thousands of Patients

Daily patient volume



Hundreds of Clinicians

Medical staff coordination



Limited Bed Capacity

Resource constraints



Competing Priorities

Constant decision trade-offs



The Operational Opportunity

AI can help predict and optimize patient arrivals, ED crowding, bed utilization, staffing needs, and patient deterioration, moving hospitals from reactive to predictive operations.

- Predicts patient arrivals
- Optimizes ED crowding
- Improves bed utilization
- Forecasts staffing needs
- Detects patient deterioration early

The Core Idea

AI may become the **operating system of hospitals** - predicting problems, coordinating resources, and supporting clinical decision making. If AI can map every protein on Earth, it can help run complex operational systems like hospitals.

References

AlphaFold protein structure prediction

DeepMind, 2020

Halicin antibiotic discovery

MIT, 2020

AI medical imaging studies

Various, 2018-2024

Autonomous AI agents research

OpenAI, 2023-2024



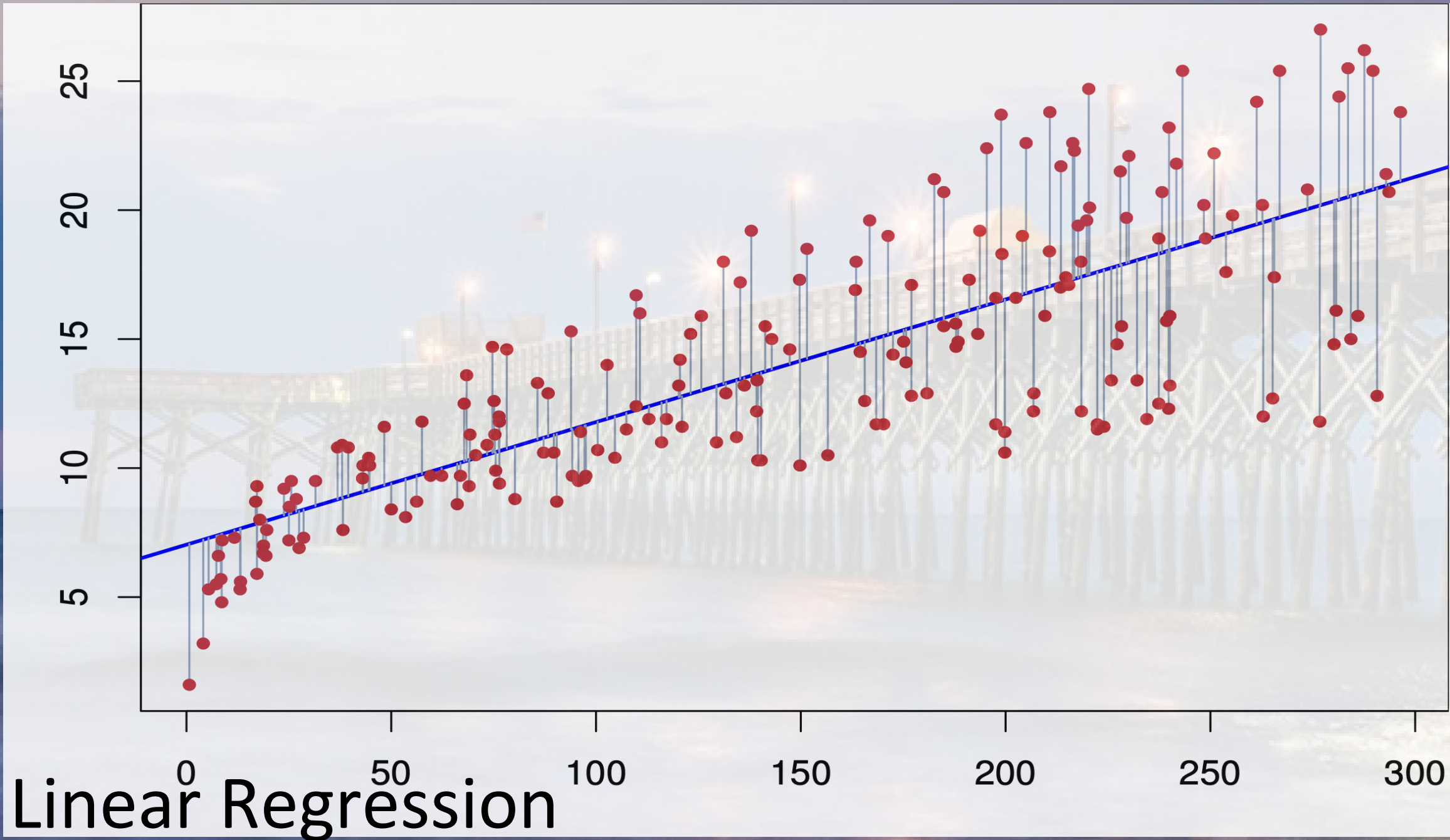
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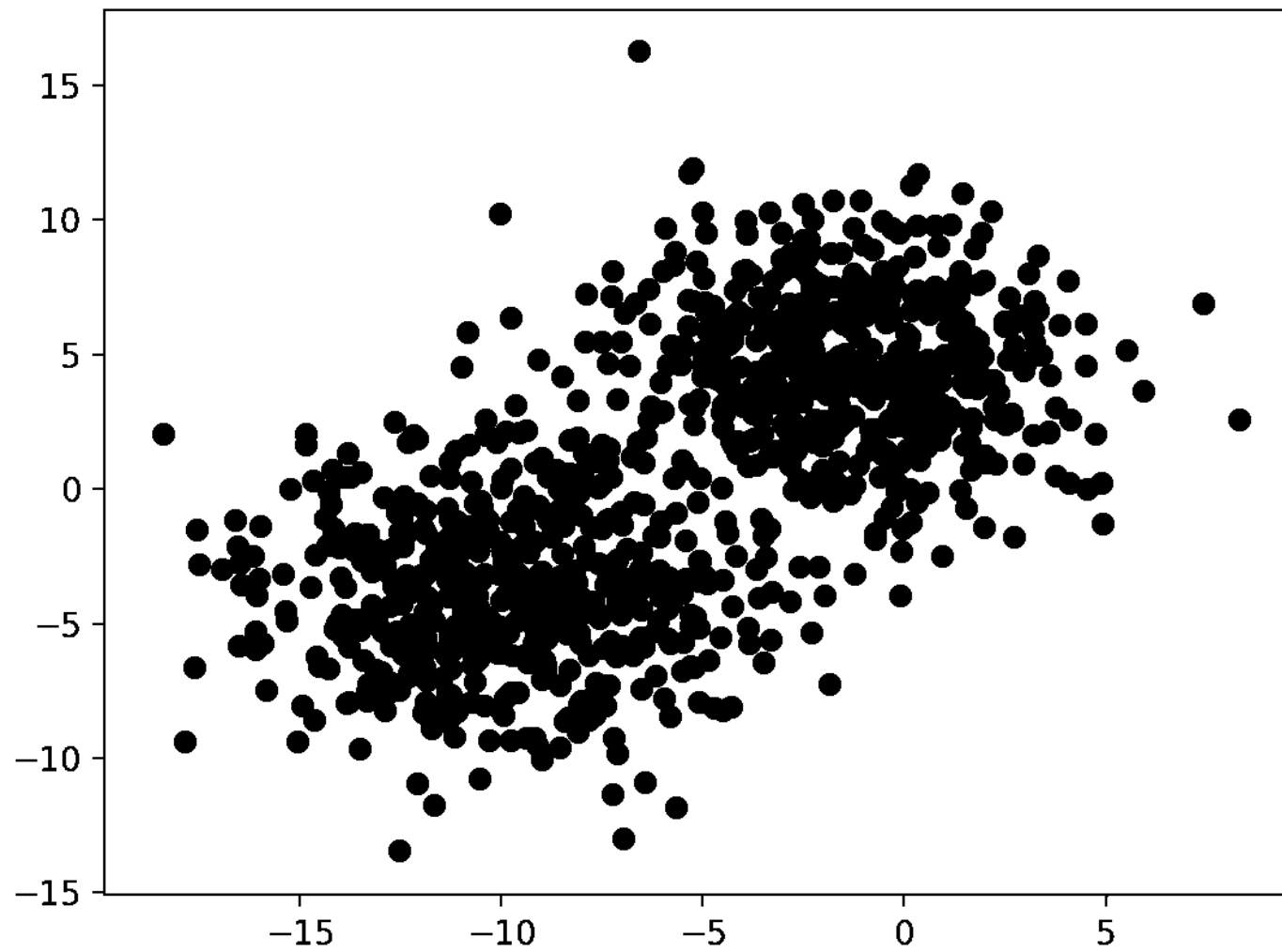


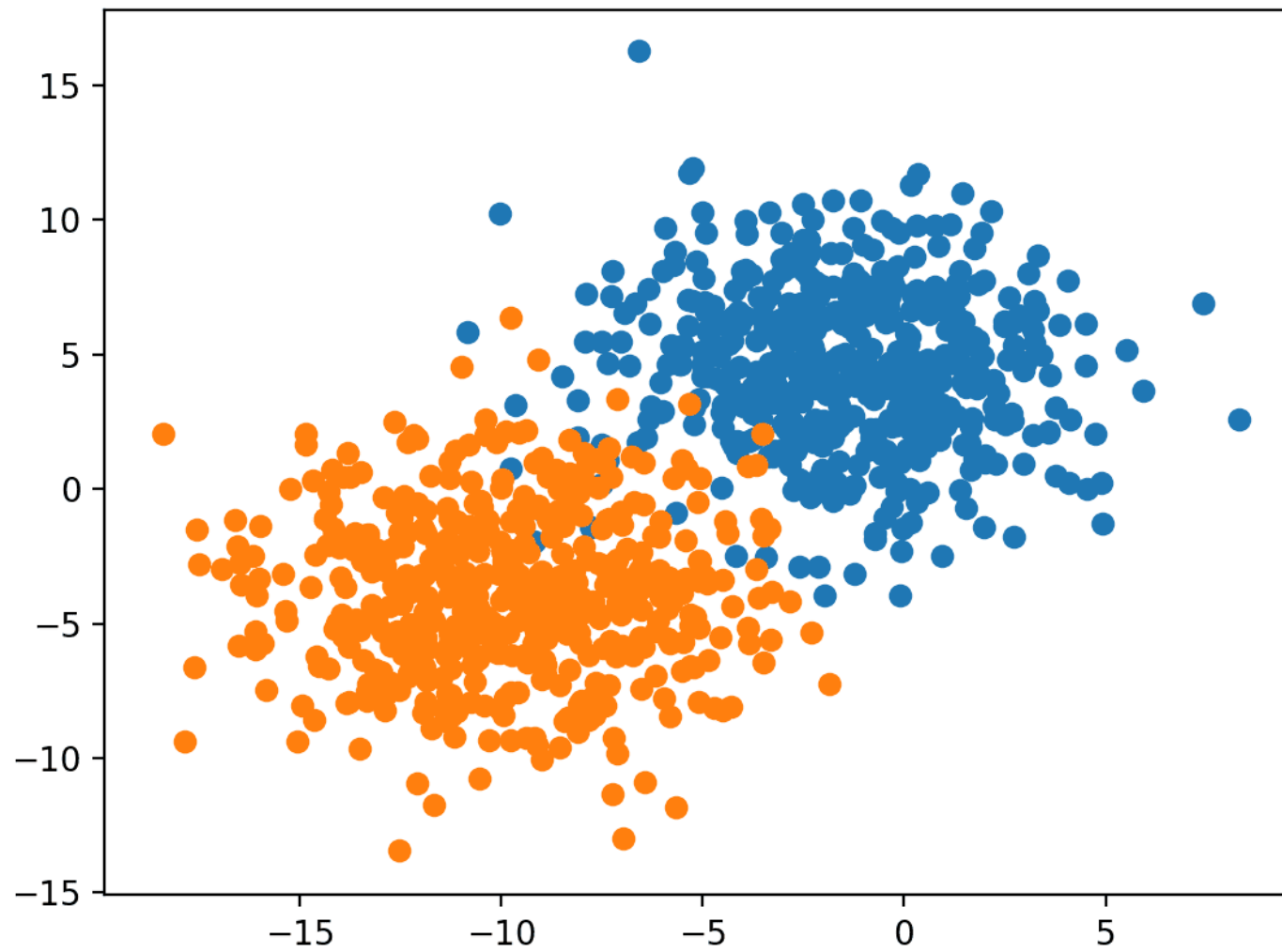


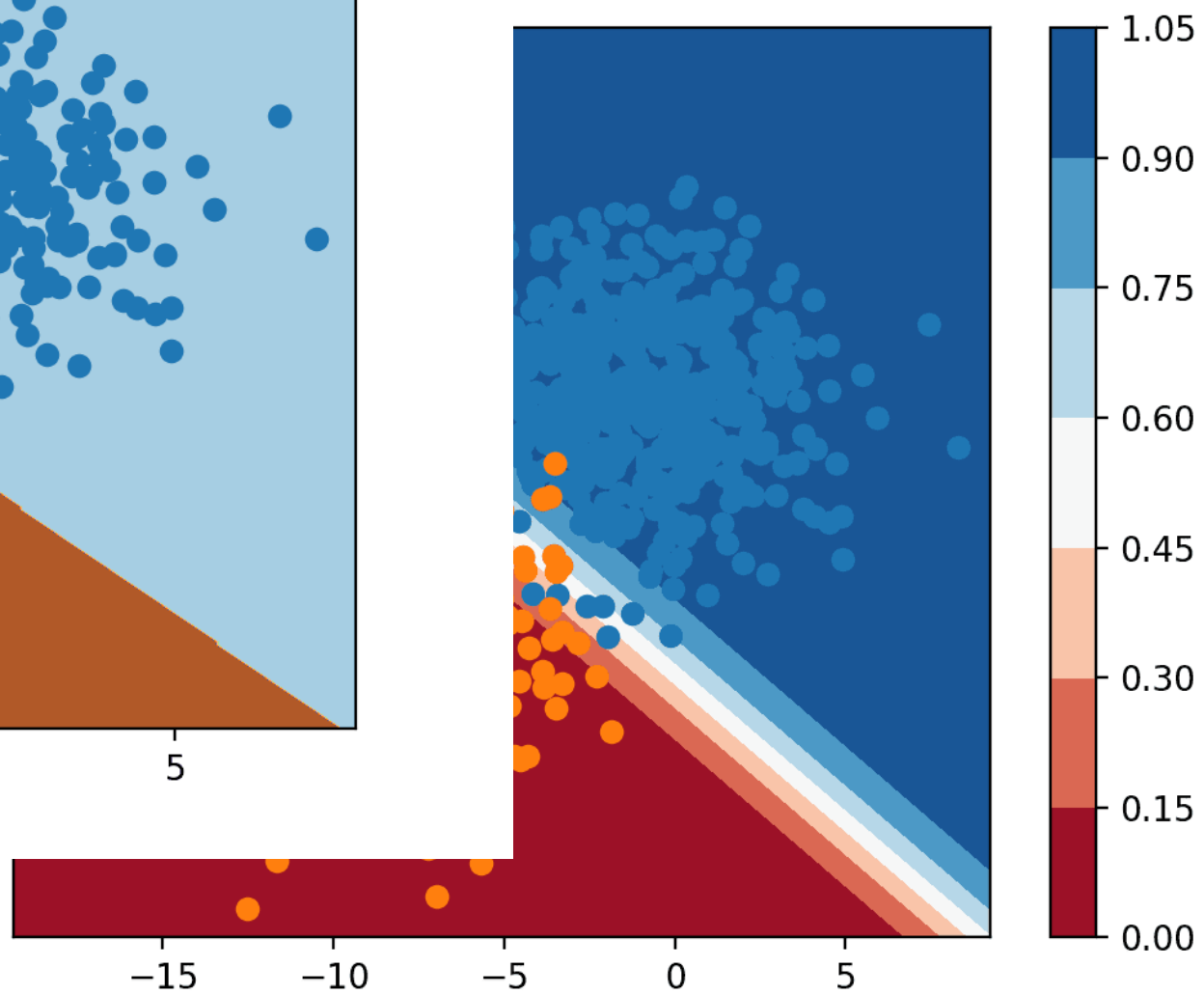
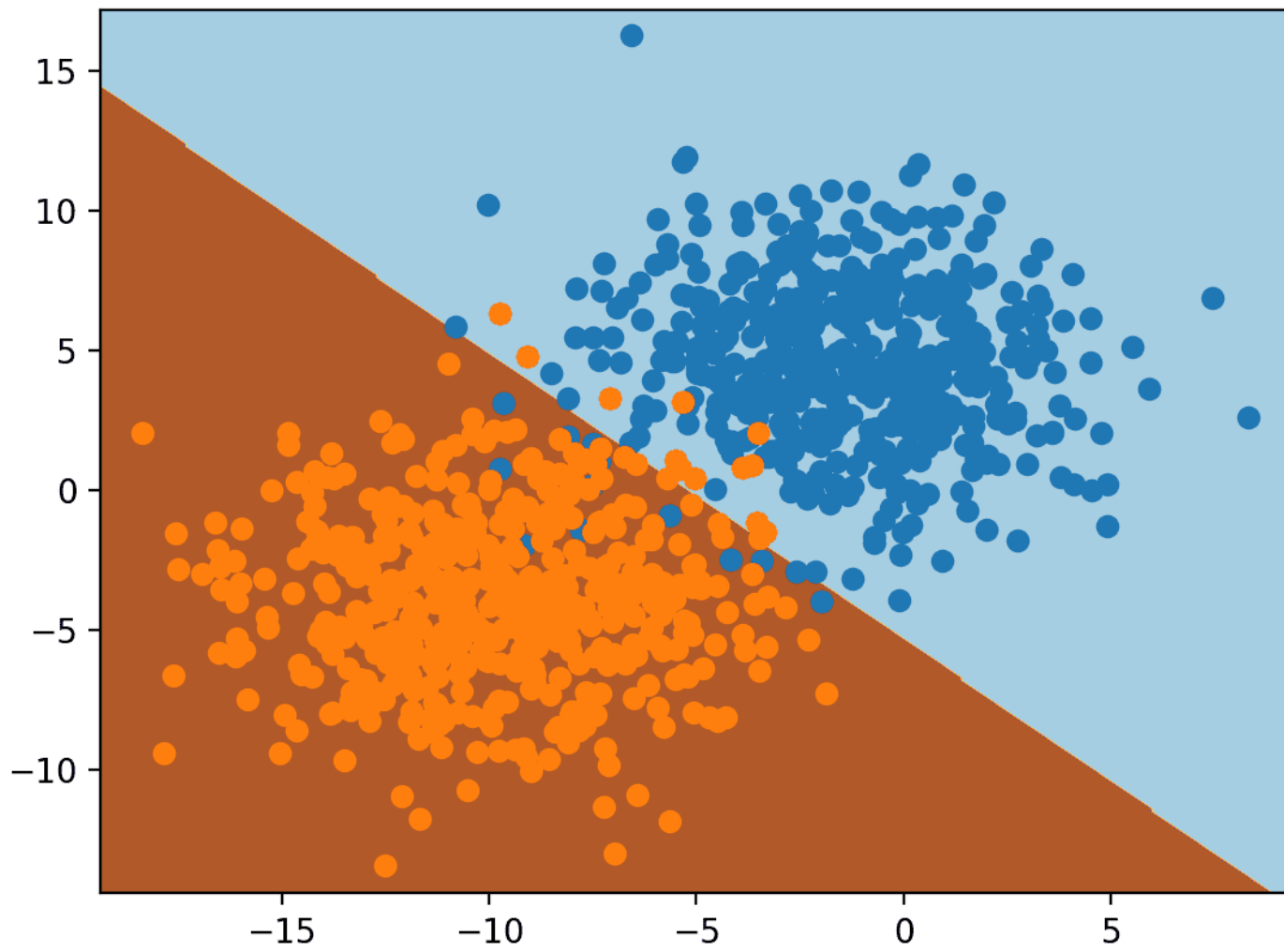


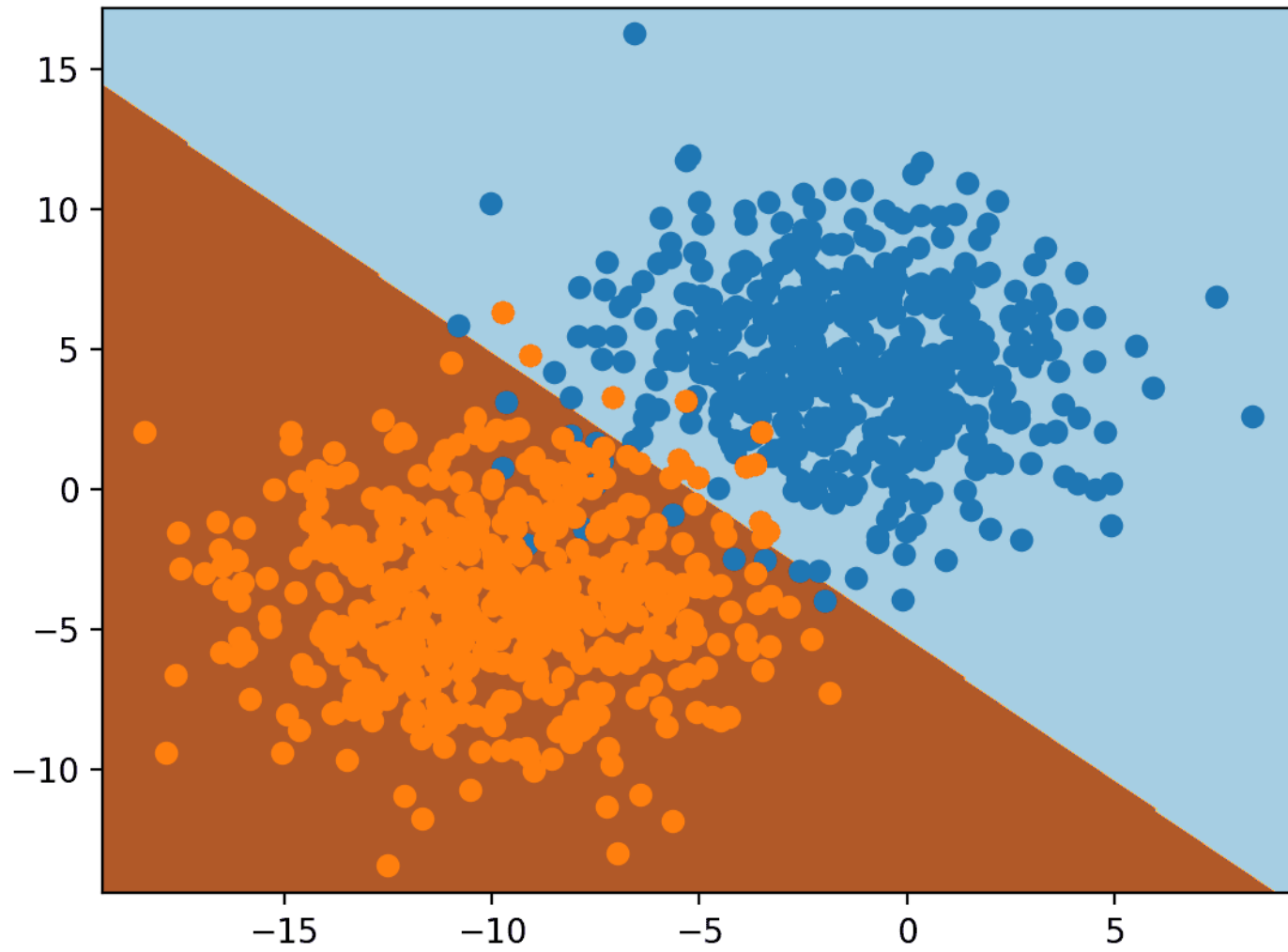
Linear Regression



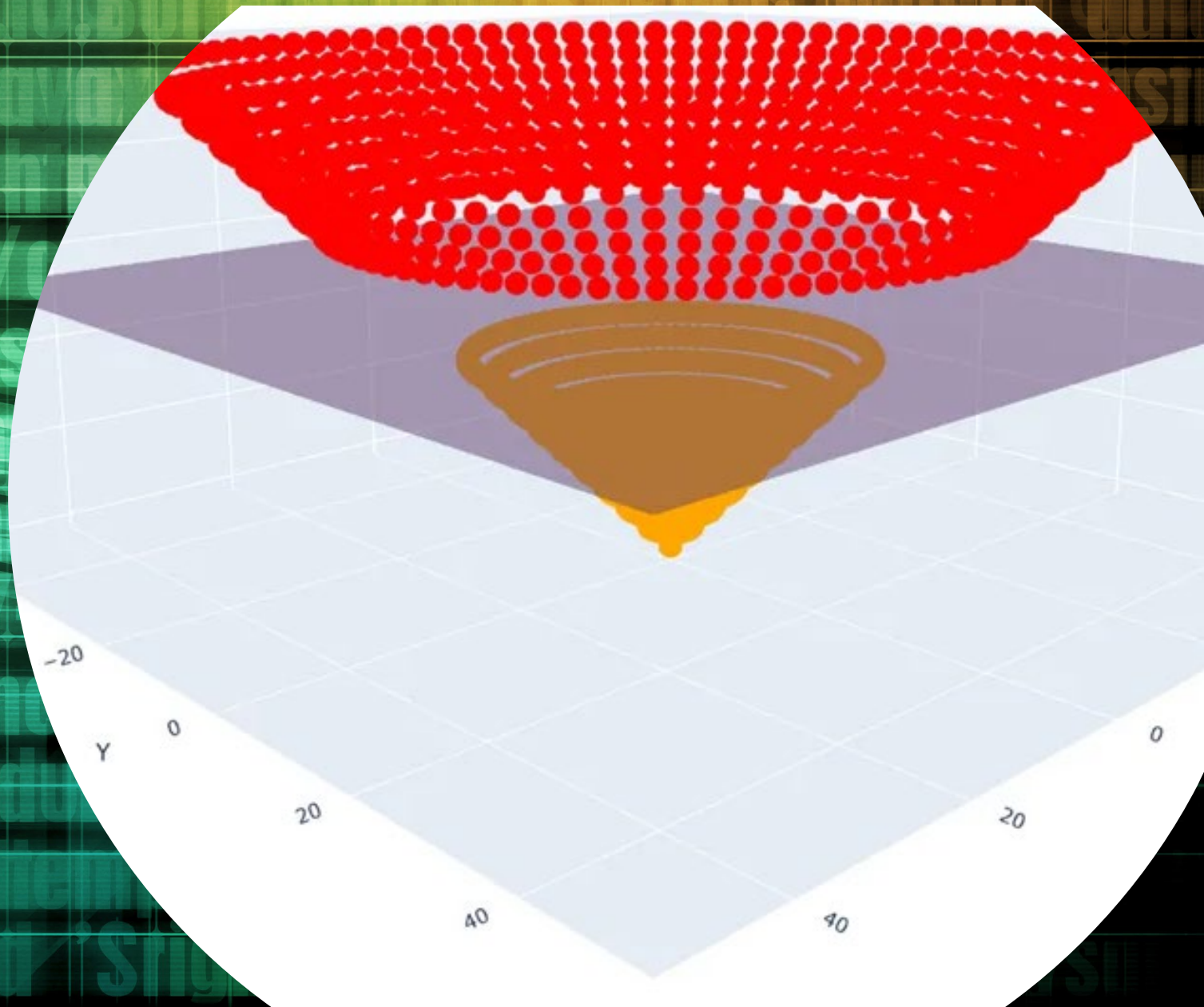


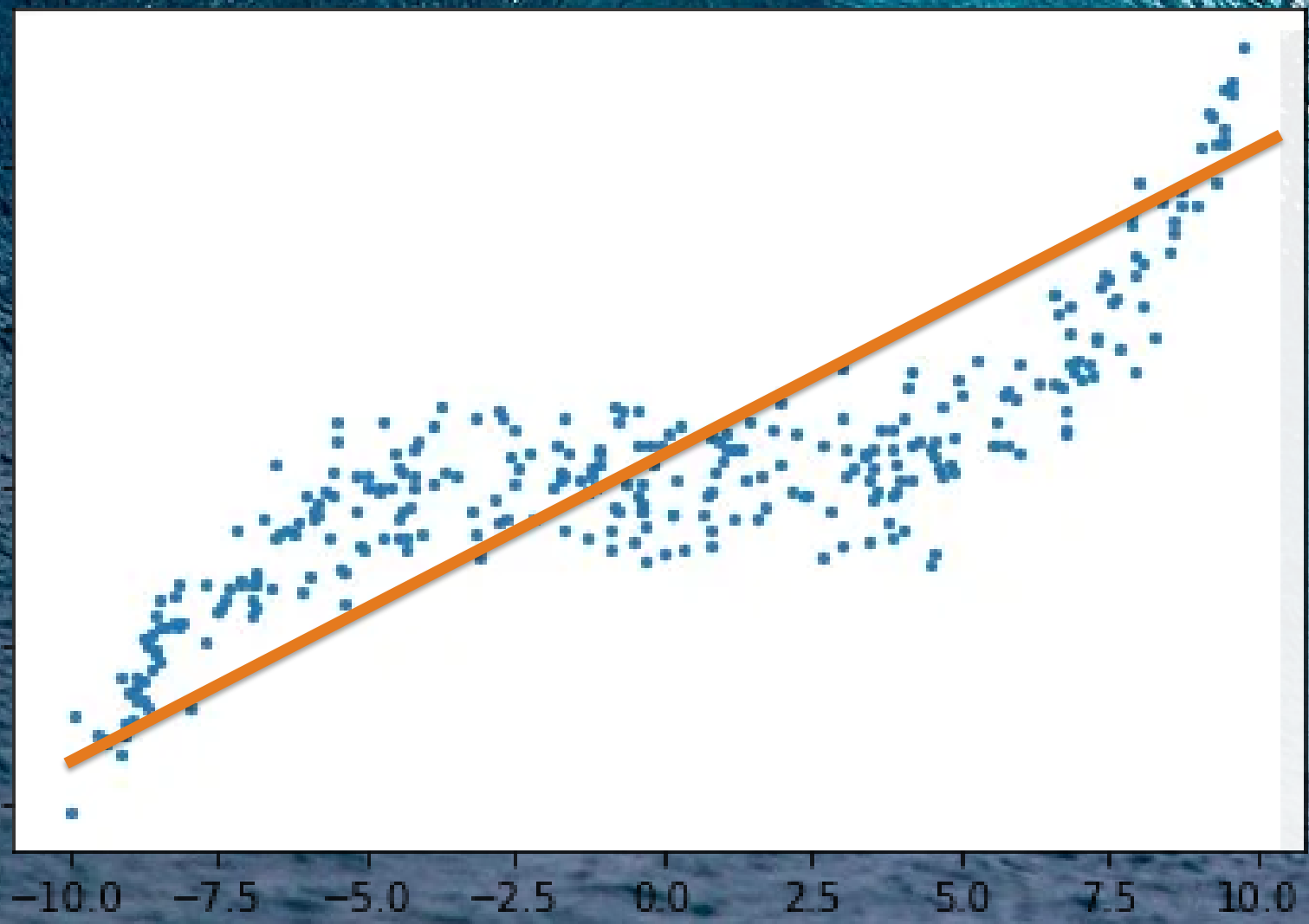
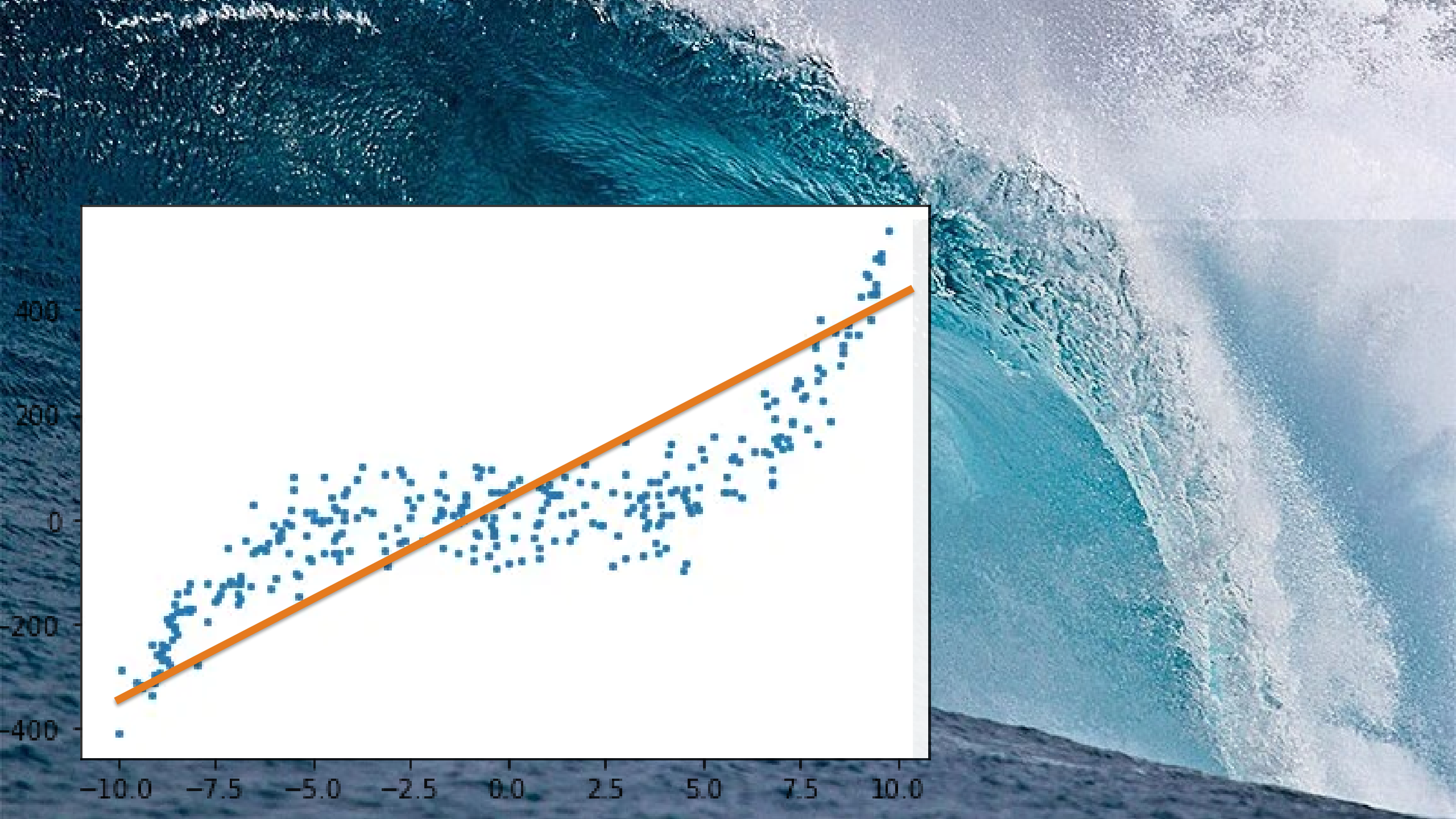


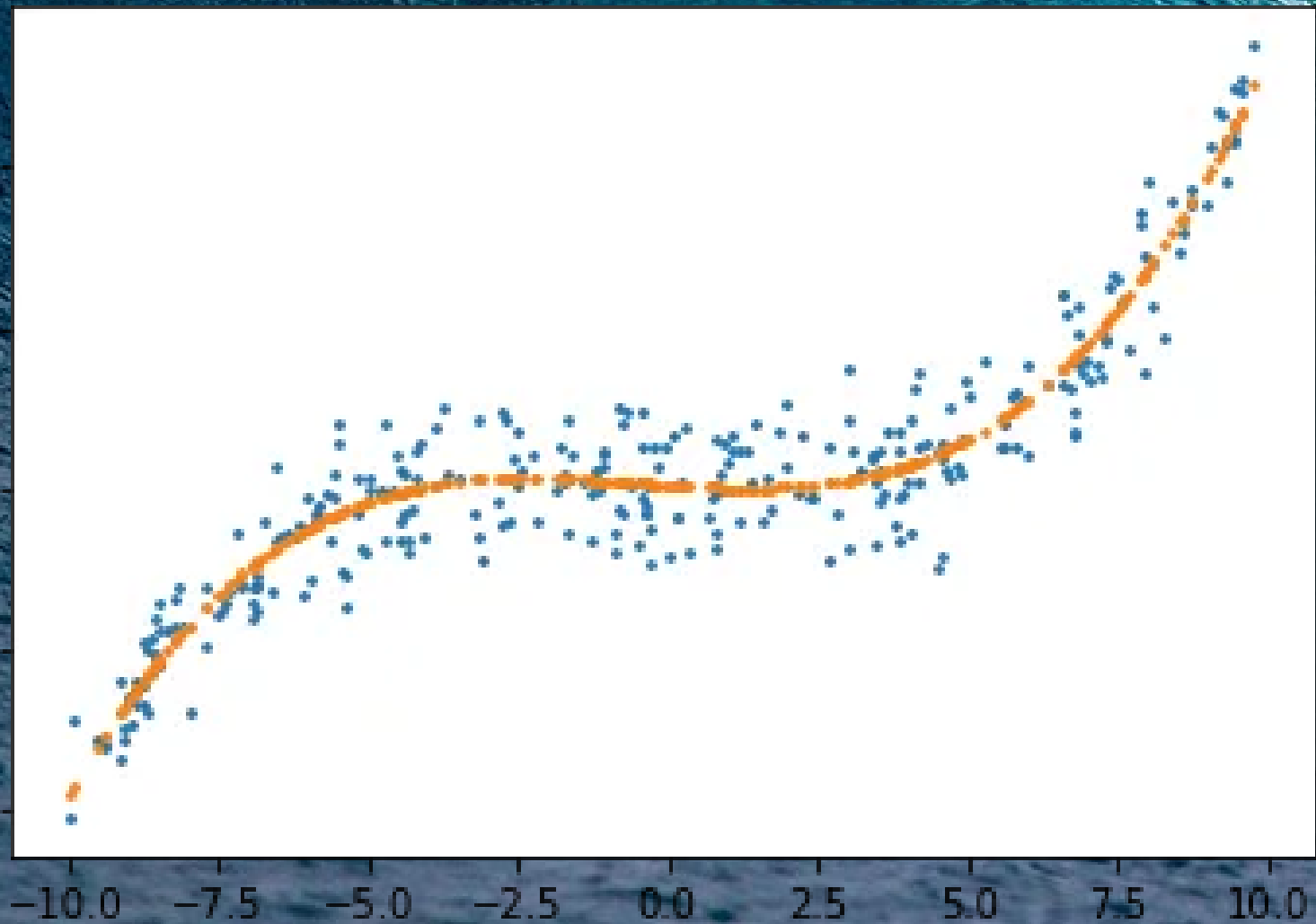
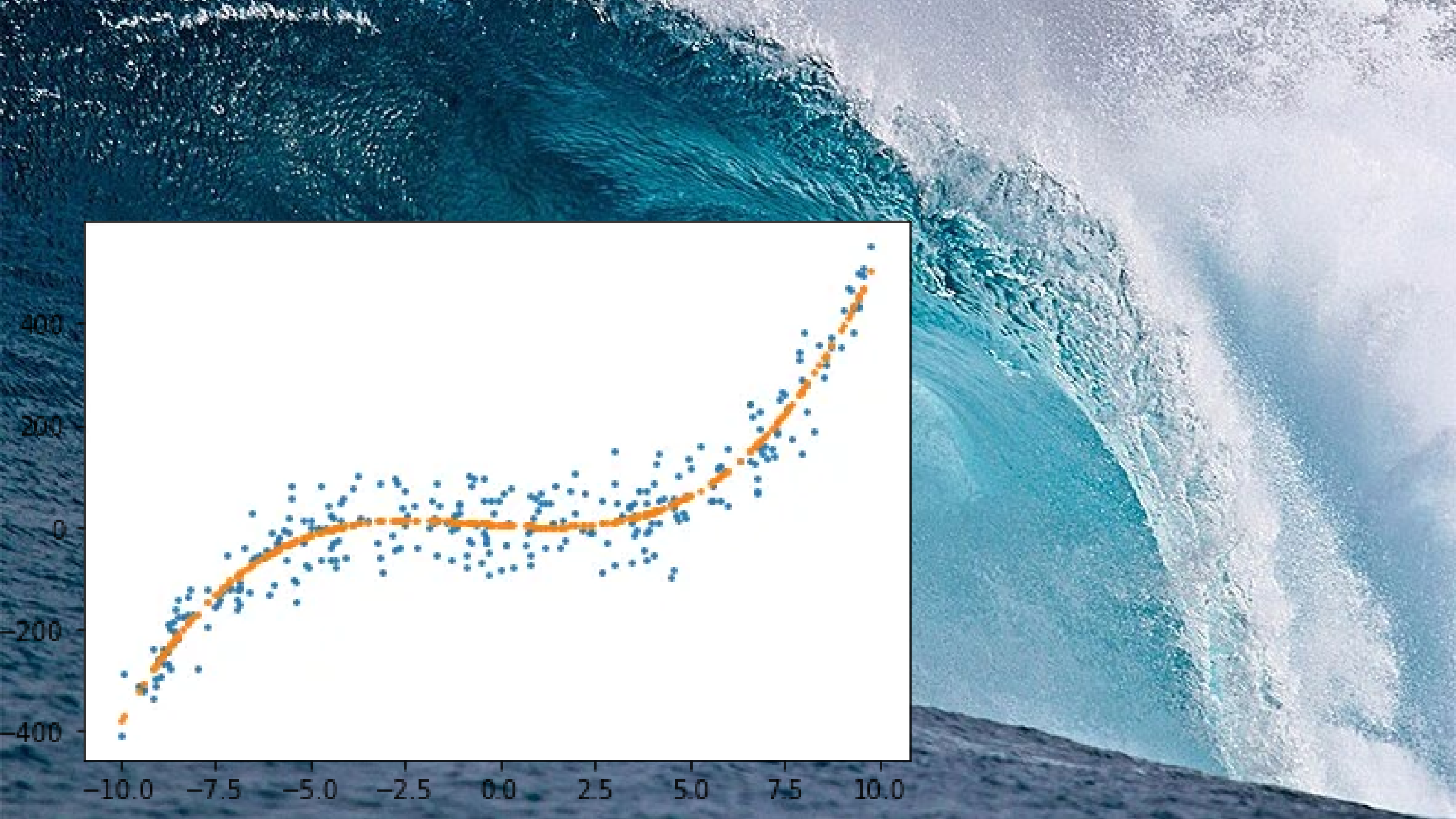


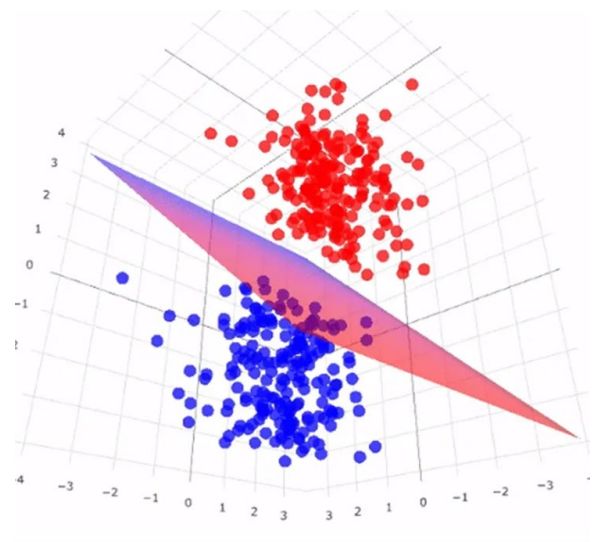
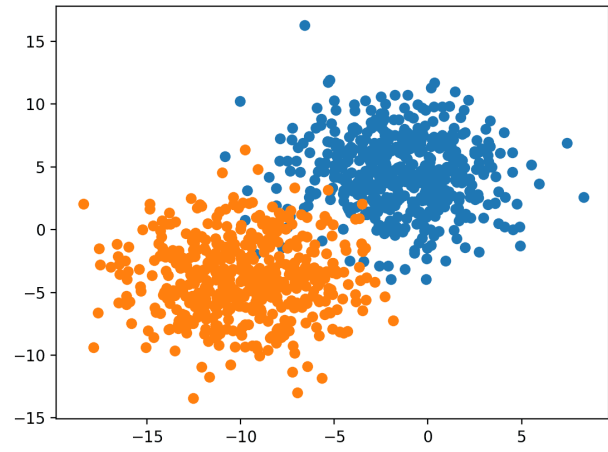


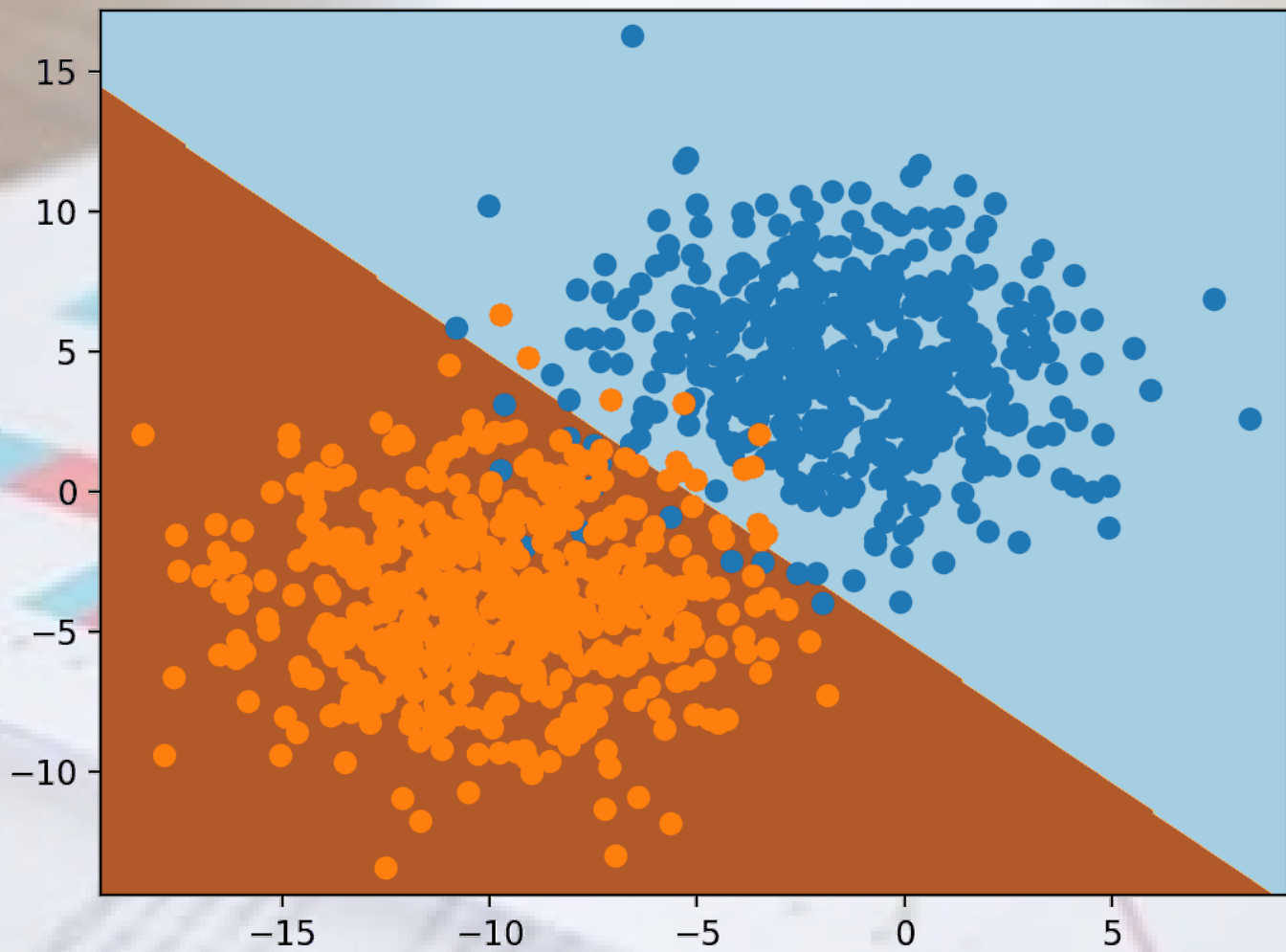


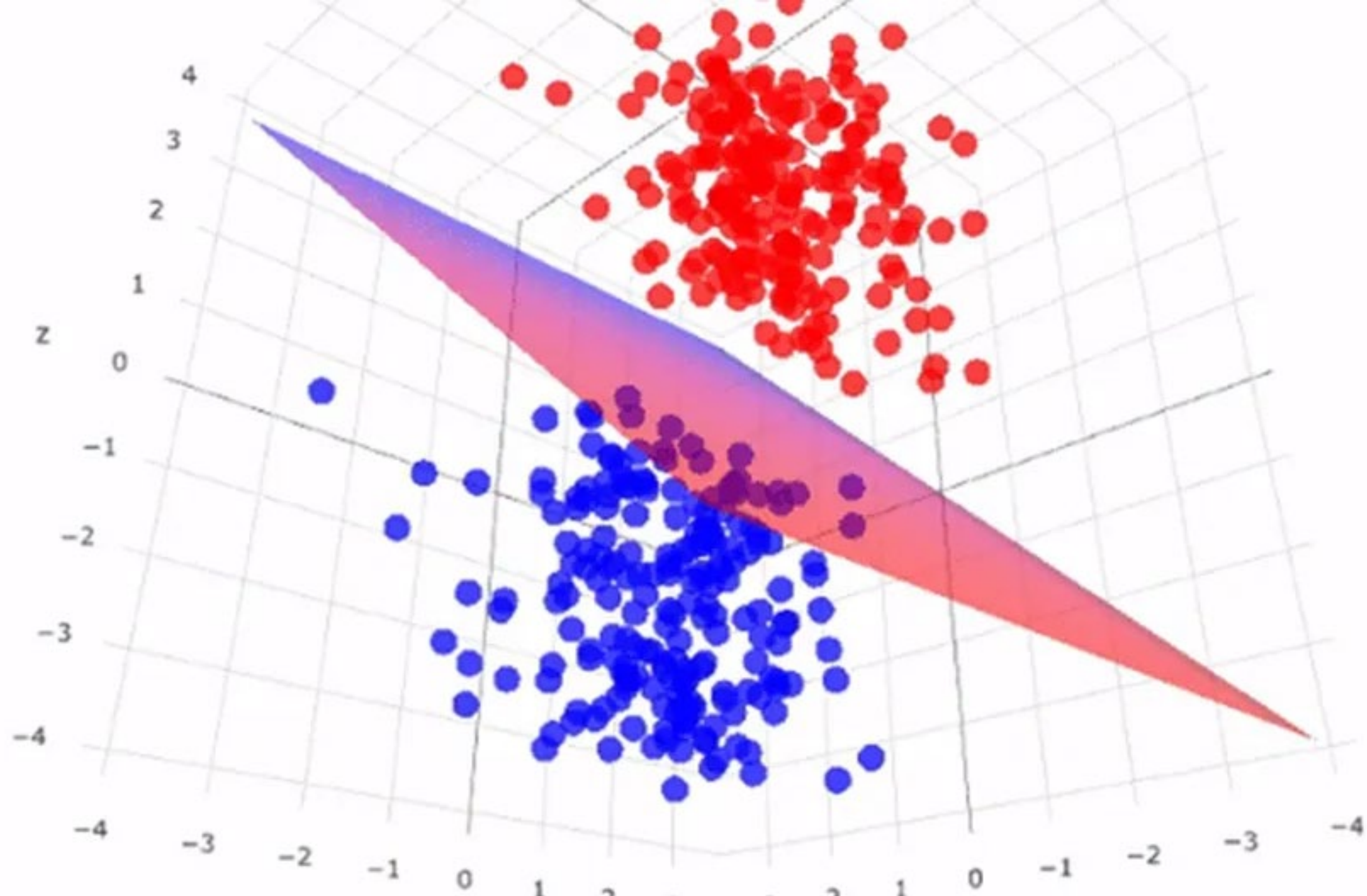












TC CEREBRALE (SENZA CONTRASTO)

A

Se: 2

Im: 137/241

R



5

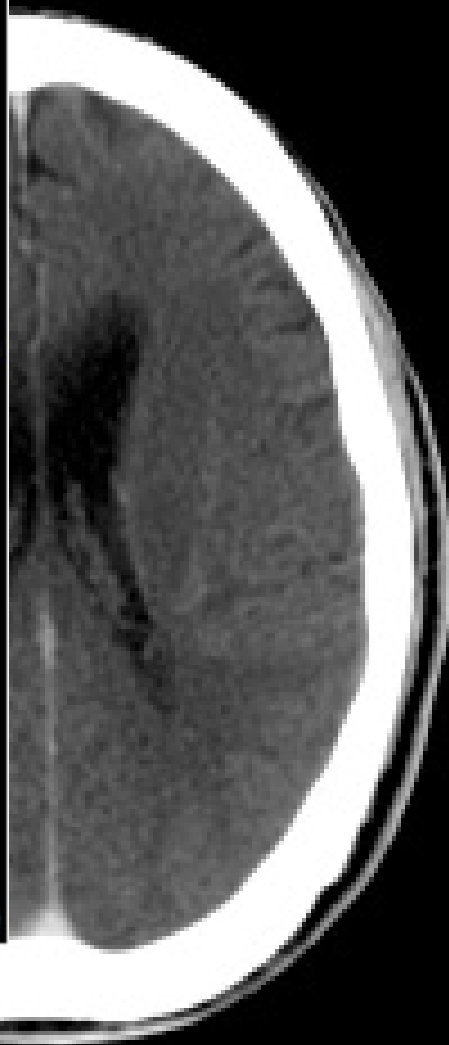


L

ST: 0.625000 mm

P

WL:40 - WW:100



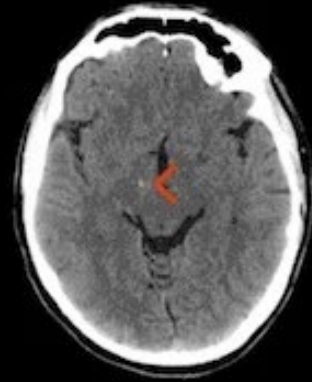
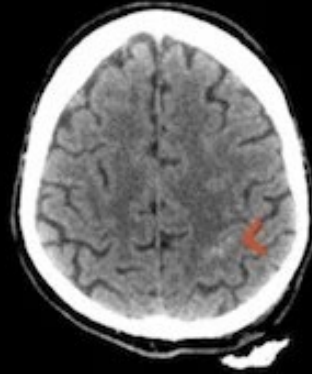
Aidoc



- **Image Analysis**
- **Automated Triage & Prioritization**
- **Seamless PACS & RIS Integration**
- **Clinical Workflow Activation**

Aidoc

Head



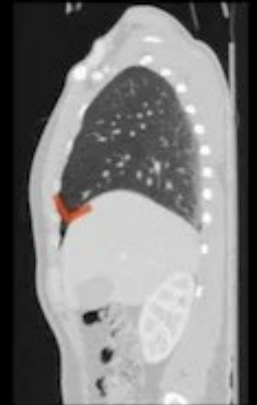
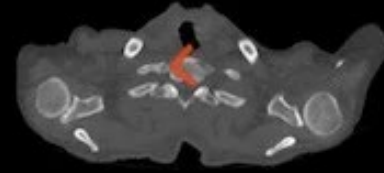
C - Spine



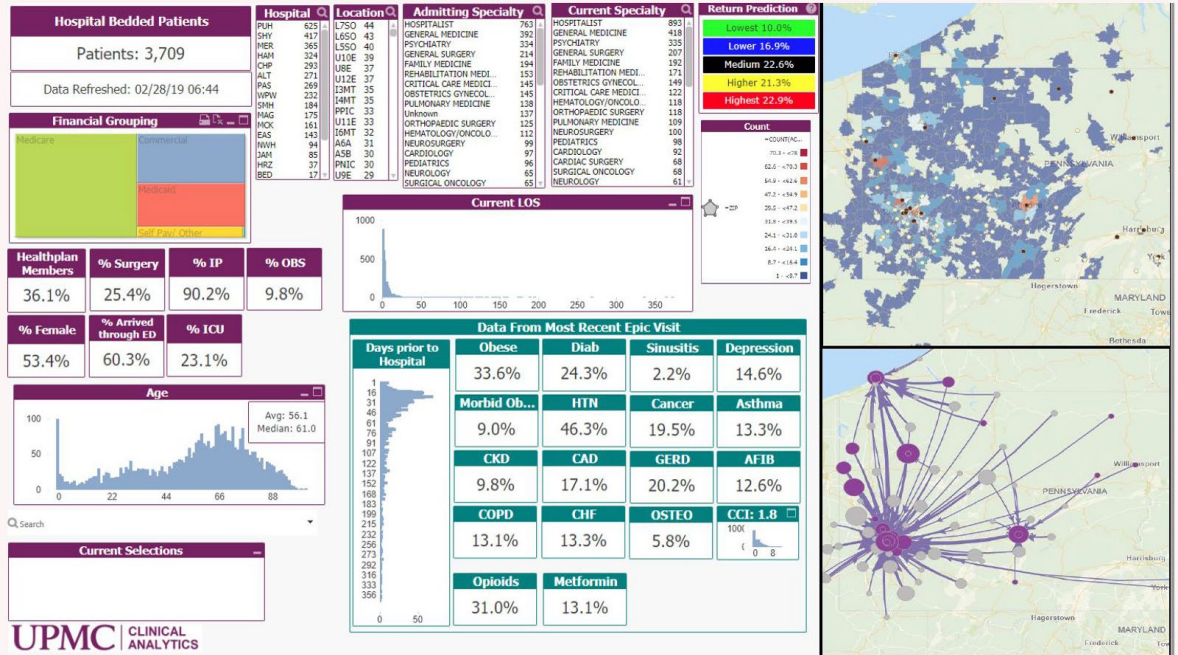
Abdomen



Chest



- Image Analysis
- Automated Triage & Prioritization
- Seamless PACS & RIS Integration
- Clinical Workflow Activation



How is AI helpful in reducing readmission in hospitals?



Hospital Bedded Patients

Patients: 3,709

Data Refreshed: 02/28/19 06:44

Financial Grouping

Medicare	Commercial
Medicaid	Self Pay/Other

Healthplan Members

36.1%	25.4%	90.2%	9.8%
% Surgery	% IP	% OBS	

% Female

53.4%	60.3%	23.1%
% Arrived through ED	% ICU	

Age

Avg: 56.1
Median: 61.0

Current Selections

UPMC CLINICAL ANALYTICS

Hospital

PUH	625	L750	44
SHY	417	L850	43
HER	365	L800	40
HAM	324	U10E	39
CHP	293	U8E	37
ALT	271	U12E	37
PAS	269	I4MT	35
WPW	232	I4MT	35
SPH	184	PPIC	33
MAG	175	U11E	33
MCK	161	I6MT	32
EAS	143	ASA	31
NWH	94	ASB	30
DAM	85	PNIC	30
HRZ	37	USE	29
SED	17		

Admitting Specialties

HOSPITALIST
GENERAL MEDICINE
PSYCHIATRY
GENERAL SURGERY
FAMILY MEDICINE
REHABILITATION MEDICINE
CRITICAL CARE MEDICINE
OBSTETRICS/GYNECOLOGY
PULMONARY MEDICINE
Unknown
ORTHOPAEDIC SURGERY
HEMATOLOGY/ONCOLOGY
NEUROSURGERY
CARDIOLOGY
PEDIATRICS
NEUROLOGY
SURGICAL ONCOLOGY

Current

0 500 1000

Data

Obesity

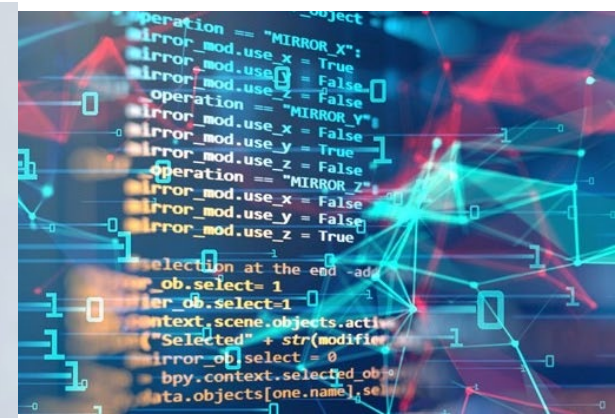
33.6%

Morbidities

9.0%
9.8%
13.1%
31.0%

Days prior to Hospital

0 50



Remote Monitoring



Effective Resource Allocation

in reducing hospitals?

Sepsis Watch

Emergency
Medicine

Product Name: Sepsis Watch

- **Manufacturer:** Duke Institute for Health Innovation
- **Description:** AI early warning system for sepsis detection, monitoring patient data to predict onset.
- **ML Model Used:** logistic regression and random forest/decision trees for alert generation.
- **Potential Issues:** False alarms; clinician alert fatigue.
- **Website:** dukehealth.org



Neural Networks

Deep Learning: Advanced Neural Networks

- **Definition:** A subset of machine learning using **multi-layered artificial neural networks** that mimic the human brain.
- **How it Works:** Deep learning models learn complex patterns by processing vast amounts of medical data through layers of connected neurons.



Deep Learning: Advanced Neural Networks

Common Algorithms:

- Convolutional Neural Networks (CNNs)
- Recurrent Neural Networks (RNNs) & Long Short-Term Memory (LSTMs)
- Autoencoders

Applications in Healthcare:

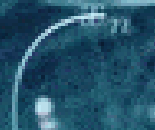
- Disease Diagnosis
- Patient Outcome Prediction
- Personalized Treatment Plans





88.8838

10.6924



$(\lambda_p + \eta q)$

$$\sum_{j=\Phi}^{\lambda_p} r_j w_j$$

88.8838

$\lambda_p \phi$

$$\sum_{p=1}^n$$

$$\sum_{q=0}^{2n}$$

$$\sum_{j=1}^n r_j w_j$$

$$\sum_{q=0}^{2n} \Phi$$

$$\sum_{q=0}^{2n}$$

<https://www.shutterstock.com/video/clip-1083253399-seamless-looping-animation-convolutional-neural-network-endless?trackingId=89a880c7-bbae-4f68-b5b8-3df67f56229f&listId=searchResultsç>

input layer

hidden layer 1

hidden layer 2

hidden layer 3

output layer

