



ED Operations Summit 2026
North Carolina College of Emergency Physicians
Resort & Conference Center, Greensboro, NC
March 27, 2026

8:30 am	Registration, Coffee & Networking Broaden your network - sit with someone outside of your group
8:45 am	Welcome/Introduction Madji Namde, MD, Immediate Past President, NCCEP
9:00 am – 10:00 am	Billing/Reimbursement Ed Gaines, JD, CCP, VP, Regulatory Affairs & Industry Liaison, Zotec Partners
10:00 am – 11:00 am	AI and ED Operations Lauren Siewny, MD, MSQM Assistant Professor, Duke Department of Emergency Medicine Medical Director, Duke University Hospital Emergency Department Jason Theiling, MD Vice Chair of Operations; Associate Professor of Emergency Medicine, Duke Department of Emergency Medicine; CSU Medical Director for Emergency Services and Medical Director of Duke Life Flight
11:00 am – 12:00 pm	Group Discussions and Lunch/Vendor Recognition
12:00 pm – 1:00 pm	Addressing the Emergency Department Boarding Crisis for Children and Adolescents Michael Utecht, MD, FACEP, Chief Medical Director, Carolina Complete Health Network Katie McKay, MSW, LCSW, LCAS, Sr. Director, Clinical Operations, Carolina Complete Health Network
1:00 pm – 1:30 pm	Legislative Update Representative Donny Lambeth, Chair, House Appropriations Committee
1:30 pm – 2:00 pm	NCCEP/ACEP Update Jennifer Casaletto, MD, FACEP and Abhi Mehrotra, MD, MBA, FACEP
2:30 pm	Adjourn