



ED Operations Summit 2025
North Carolina College of Emergency Physicians
Grandover Resort & Conference Center, Greensboro, NC
March 14, 2025

AGENDA

- 8:30 am Registration, Coffee & Networking
- Broaden your network - sit with someone outside of your group
- 8:45 am Welcome/Introduction
Madji Namde, MD, President, North Carolina College of Emergency Physicians
- 9:00 am Billing/Reimbursement
Ed Gaines, JD, CCP, VP, Regulatory Affairs & Industry Liaison, Zotec Partners
- 9:45 am Group Discussions
- 10:30 am Medicaid and North Carolina
Jay Ludlam, Deputy Secretary, NC Medicaid
- 11:30 am Lunch/Vendor Recognition
- 12:00 pm Boarding
Daniel Handel, MD, MBA, MPH, VP/Chief Medical Officer, Central Area
Professor of Emergency Medicine, Wake Forest University School of Medicine
- 12:45 pm Life of an NCMB Complaint
Amy DeStefano, MD, NC Medical Board
- 1:30 pm ACEP Update
Abhi Mehrotra, MD, MBA, FACEP